



## STOP SALE AND DELIVERY – SAFETY RECALL

**Date:** July 15, 2022

**Subject:** Stop Sale and Delivery Notice for Upcoming Safety Recall

**Affected Models:** 2022MY Isuzu FTR Vehicles (See affected 11 VINs below)

Vehicle ID No.	Engine Serial Number	Vehicle ID No.	Engine Serial Number

**To:** Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. We are in the process of taking steps to address a safety related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

### WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022MY Isuzu FTR vehicles. Due to a software calibration error, the affected vehicles were built without engine braking functionality, which may cause a driver to experience longer stopping distances than expected and **could lead to a crash.**

### WHAT WE WILL DO

Isuzu Commercial Truck of America, Inc. has issued this notice and affected inventory reports for dealers with affected inventory.

### WHAT YOU SHOULD DO

Confirm the affected vehicles in your (dealer) inventory, open a repair order referencing this Stop Sale and wait for additional instructions.

**IMPORTANT:** Always confirm vehicle eligibility prior to beginning repairs by using the Isuzu Vehicle Information System (IVIS).

You will receive another notice regarding owner notification as well as a campaign bulletin containing a sample owner letter once it has been approved by NHTSA.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

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