



NHTSA SAFETY RECALL NUMBER 22V-499

Product Safety Department  
Vermeer Corporation  
1210 Vermeer Rd East  
Pella, Iowa 50219 USA  
productsafety@vermeer.com



## IMPORTANT SAFETY RECALL

### First Notice Tongue Replacement Kit (IK004266)

August 25, 2022

Dear «MODEL» owner:

**Model:** «Model»  
This notice applies to your vehicle,  
**Serial No:** «VIN»

*This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.*

Vermeer has decided that a defect that relates to motor vehicle safety exists in certain model year 2022 Vermeer BC1800XL brush chippers. According to our records, you currently own a Vermeer BC1800XL brush chipper. The model and serial number are shown at the center of this letter.

#### PINTLE HITCH MOUNTING BOLTS FAILURE MAY OCCUR

During manufacturing, improper length mounting bolts were installed causing damage to the tapped threads. Inadequate thread engagement of the mounting bolts may result in bolt failure leading to pintle hitch separation from the tongue/towbar. See **photos below**.

If **improper length bolts** are installed (see photo to the right), contact your local Vermeer dealer to make arrangements for the dealer to **replace the tongue and pintle hitch bolts**.

#### DO NOT:

- tow the brush chipper on public roadways,  
or
- operate the brush chipper as operation applies forces to the pintle hitch which may cause the improper length bolts to break resulting in injury and/or brush chipper damage.

#### IMPROPER LENGTH BOLT

(Bolt engaged in approximately 1/3 of tapped hole)



#### IMMEDIATE MACHINE MODIFICATIONS REQUIRED

IK004266 has been created to provide the necessary parts and instructions to replace the tongue and pintle bolts of proper length. **The kit must be installed as soon as possible.**

**Please contact** your authorized independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install IK004266 **at no cost** to you for labor or materials. The installation of this kit is

<b>Contact your local Vermeer dealer:</b>	«Service_Dealer_Name» «Serv_Dealer_Add1» «Serv_Dealer_Add2» «Serv_Dealer_City» «Serv_Dealer_St» «Serv_Dealer_Zip» «SERV_DEALER_COUNTRY»
<b>Telephone:</b>	«Serv_Dealer_Phone»

estimated at 1.5 hours of labor. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the tow vehicle occupants and other drivers and passengers on the public roadway.

Regards,  
**PRODUCT SAFETY DEPARTMENT**

*Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.*

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at [productsafety@vermeer.com](mailto:productsafety@vermeer.com) or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>