



## CUSTOMER ADVISORY

PURPOSE TO PROVIDE GUIDANCE TO ANYONE OPERATING A BIG TEX 16GN GOOSENECK TRAILER TO REMOVE THE SPARE TIRE FROM ITS MOUNT BEFORE USING THE TRAILER. IN SOME CASES, THE SPARE TIRE MOUNT CAN FATIGUE AND CAUSE THE SPARE TIRE TO DETACH FROM THE TRAILER

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### **Safety Precautions**

Use caution when working above the ground to remove the spare tire from the mount

### **Models Affected**

All 16GN model trailers produced before July 11, 2022

### **Parts Needed**

None

### **Recommended Action**

Do not use an affected trailer with a spare tire installed on the spare tire mount.

Remove spare tires from any 16GN trailer before use.

Expect future communication on actions to remedy this issue.

If you have any questions, please contact Big Tex Warranty at (903) 575-0300 or [warranty@bigtextrailers.com](mailto:warranty@bigtextrailers.com)