IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE VEHICLE SAFETY AND RECALL MANAGEMENT BUILDING 11 423 N MAIN ST MIDDLEBURY, INDIANA 46540-9218



o Integrity

Safety

o Quality

<<DEALERNAME>> <<ADDRESS>> <<CITY>>, <<ST>> <<ZIP-XXX>>

o Customer Service

August 2022

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law." —Forest River motorized and towable products are contained in this section-

CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5

<u>Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial</u> <u>penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor</u> <u>Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.</u>

Forest River has decided that a safety defect exists in certain 2017-2021 Coachmen Freelander, 2021 - 2022 Dynamax Class C, 2020 Coachmen Pursuit and 2021 Sportscoach Class A Motorhome recreational vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is Coachmen Freelander Class C Motorhomes 08/16/2016 – 10/13/2020 Coachmen Pursuit Class A Motorhomes 11/12/2019 – 1/31/2020 Coachmen Sportscoach Class A Motorhome 3/9/2021 – 3/9/2021 Dynamax Isata Class C Motorhomes 3/5/2021 – 10/29/2021

WHAT IS THE DEFECT/NONCOMPLIANCE?

Manchester Tank recently discovered that a small number of RegO service valves on recreational vehicle LPG tanks have some short threads in the POL outlets. The short threads do not allow the POL connector to fully seat. This may result in a leak at the connection.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

The thread depth of the POL outlet is less than specification, which could result in a leak of propane. This could result in a fire or explosion and serious personal injury, property damage, or both.

SERVICE PROCEDURE:

Dealership Service Department procedures for addressing this recall can be found on Dealer Connect

Prior Authorization is required. If a leak at the described location (by rego's documents) is detected to be present, ensure to capture the leak using leak detector or by using a soap solution. Photos of the bubbling solution(s) are required. Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

WHAT IS THE PART NUMBER OF THE REMEDY KIT?

Please contact your Dynamax or Coachmen representative to place the order for the replacement valve. F100342390 22V487 MANCHESTER TANK RECALL SERVICE VALVE (901C3) F100342391 22V487 MANCHESTER TANK RECALL SERVICE VALVE (901C5) No part return is needed.

DEALER REPAIR CODES: Dealer Connect

IMPORTANT SAFETY RECALL						
UNITED	CANADA	REPAIR	DESCRIPTION	ALLOWABLE		
STATES		CODE		HOUR(S)		
22V487	2022-371	RC-026-05-00-004208	INSPECTION ONLY	.25 HRS.		
22V487	2022-371	RC-026-01-00-004209	INSPECTION AND REPLACEMENT	1.5 HRS		

HELPFUL CONTACT INFORMATION:

	CONTACT	PHONE	
	DYNAMAX CUSTOMER SERVICE	(574) 264-3474	
	SPORTSCOACH AND PURSUIT CUSTOMER SERVICE	(574) 825-8212	
	LEPRECHAUN AND FREELANDER CUSTOMER SERVICE	(574) 825-8602	

The Recall shall be considered the utmost priority to remedy the 2017-2021 Coachmen Freelander, 2021 - 2022 Dynamax Class C, 2020 Coachmen Pursuit and 2021 Sportscoach Class A Motorhome recreational vehicles in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2017-2021 Coachmen Freelander, 2021 - 2022 Dynamax Class C, 2020 Coachmen Pursuit and 2021 Sportscoach Class A Motorhome recreational vehicles listed under this Recall.

If your dealership has already performed the remedy to 2017-2021 Coachmen Freelander, 2021 - 2022 Dynamax Class C, 2020 Coachmen Pursuit and 2021 Sportscoach Class A Motorhome recreational vehicles, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2017-2021 Coachmen Freelander, 2021 - 2022 Dynamax Class C, 2020 Coachmen Pursuit and 2021 Sportscoach Class A Motorhome recreational vehicles, in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely, Forest River, Inc. LLC Office of Corporate Compliance