

# Part 573 Safety Recall Report

## 22V-487

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** JUL 08, 2022

**NHTSA Recall No. :** 22V-487

**Manufacturer Recall No. :** 51-1533



### Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

### Population :

Number of potentially involved : 1,218

Estimated percentage with defect : 100 %

### Vehicle Information :

Vehicle 1 : 2021-2022 Coachmen Beyond, Galleria and Nova Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Using records provided by the vendor, Forest River was able to determine the scope beginning date of February 1, 2021, through March 31, 2022.  
See Attached Spreadsheet

Production Dates : FEB 03, 2021 - MAR 31, 2022

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2021-2022 Forest River Inc. Dynamax Isata 3 Class C Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Using records provided by the vendor, Forest River was able to determine the scope beginning date of February 1, 2021, through March 31, 2022.  
US – See Attached Spreadsheet

Production Dates : MAR 05, 2021 - OCT 29, 2021

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

### Description of Defect :

Description of the Defect : Manchester recently discovered that a small number of RegO service valves on recreational vehicle tanks have some short threads in the POL outlets. The short threads do not allow the POL connector to fully seat. This may result in a leak at the connection

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The thread depth of the POL outlet is less than specification, which could result in a leak of propane. This could result in a fire or explosion and serious personal injury, property damage, or both.

Description of the Cause : Unknown

Identification of Any Warning that can Occur : Unknown

### Involved Components :

Component Name 1 : LPG Safety Valve

Component Description : LPG Safety Valve

Component Part Number : See Notice from Manchester Tank/REGO

### Supplier Identification :

#### Component Manufacturer

Name : REGO

Address : 100 RegO Dr.  
Elon North Carolina 27244

Country : United States

### Chronology :

On 6/30/2022, Forest River's Manufacturing Plant received an email containing a Field Advisory from Manchester Tank. On the same day the information was forwarded to Forest Rivers Office of Corporate Compliance whom reached out to Manchester Tank to obtain purchasing records.

On July 1, 2022 through July 7, 2022, Forest River's Office of Corporate Compliance worked with each manufacturing plant to determine the scope of vehicles that could contain this service valve from Manchester Tanks

On July 8, 2022, Forest River notified the Corporate Recall Committee and it was decided due to the safety risk a recall would be filed a recall with NHTSA and Transport Canada

## Description of Remedy :

**Description of Remedy Program :** Forest River and Coachmen will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The service valve on the container will need to be inspected for certain markings to determine if a replacement is needed. If a replacement is needed Dealers will be directed to follow the instructions given by Manchester Tank/REGO to obtain and replace the valve.

What is the Forest River/Coachmen Customer Service Phone Number?  
Coachmen Class B Beyond, Galleria, Nova (574) 825-6319 or (574) 825-6225  
Dynamax (574) 262-3474

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
Please send the service invoice to the following address:

Coachmen Class B  
Forest River, Inc.  
Attn: Warranty Manager  
PO Box 30  
Middlebury, IN 46540

Dynamax  
Forest River Inc.  
Attn: Warranty Manager  
2745 Northland Dr.  
Elkhart, IN 46514

**How Remedy Component Differs from Recalled Component :** Unknown  
Manchester Tank - (615) 370-3833  
1000 Corporate Centre Drive Suite 300  
Franklyn, TN 37067  
See Notice from Manchester Tank/REGO

**Identify How/When Recall Condition was Corrected in Production :** According to the notice received from Manchester Tanks: "The affected valves have manufacturing date codes between 02X21 and 02X22. The 'X' represents any letter between A through E, which denotes the week of the month the valve was assembled."

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** AUG 17, 2022 - AUG 17, 2022

**Planned Owner Notification Date :** AUG 17, 2022 - AUG 17, 2022

\* NR - Not Reported