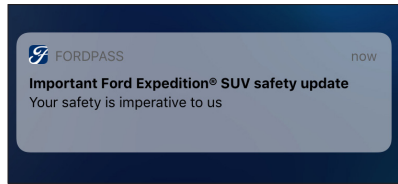


Expedition Recall

Expedition 700A

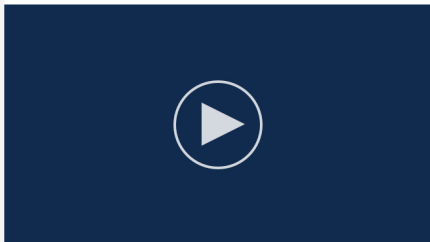


Important Ford Expedition® DELETE
SUV safety update
Jul 20, 2022 at 2:37PM



Dear <Name>,

Nothing is more vital than making sure you and your loved ones are safe. It's why we're writing to you today. And it's also why we've created this video — to address any concerns you may have about this recall, and, just as importantly, to inform you how we are going to make it right.



You likely read the recall notice that appeared in your FordPass® App. When problems occur for your vehicle, we take it personally and want to fix it quickly. We're in close contact with our dealers, and your local dealer is committed and ready to support you.

Parts have begun to arrive in limited quantities. Please contact your dealer in August to make an appointment for a repair time that's most convenient for you — at no charge.

In the meantime, you can still choose to drive your vehicle. But if you do not feel comfortable driving your Expedition, your local dealer will also help you secure a loaner vehicle. They'll do their best to provide you something comparable to drive.

We realize this isn't something you expected or deserve. Please accept our apology, and, for your inconvenience, you will soon receive a \$500 debit card in the mail to use toward anything of your choosing.

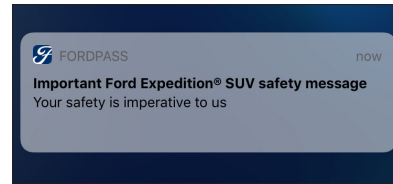
Feel free to keep in touch with us through the following resources:

- Contact us at [833-807-3673](tel:833-807-3673) for questions or concerns. We will assign a dedicated Ford Service team member to personally assist you.
- Continue to use the FordPass App, which is a great resource for Recall information, other vehicle health information and online service scheduling.
- Frequently Asked Questions and Recall information are available 24 hours a day at ford.com/expeditionrecall

We care deeply about making vehicles you can count on every day. This is not the experience we want for you, and we're committed to making it right. Thank you for being a Ford owner.

[View recall details](#)

Expedition 700B

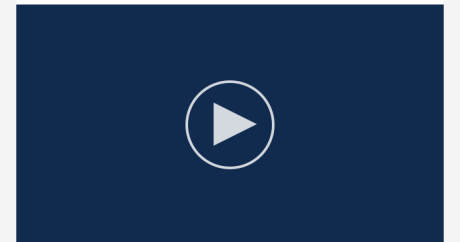


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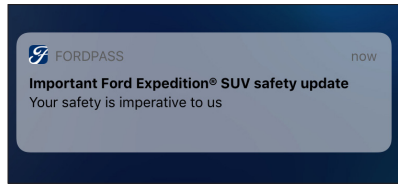
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Expedition Recall

Expedition 800A

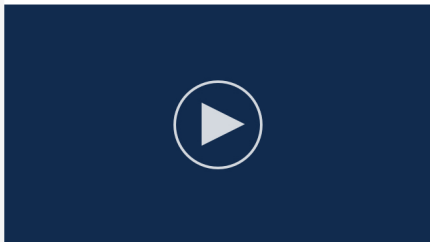


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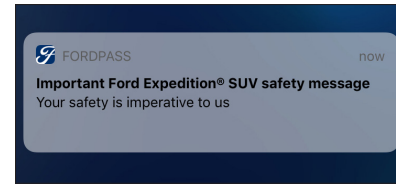
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Call Dealer

Expedition 800B

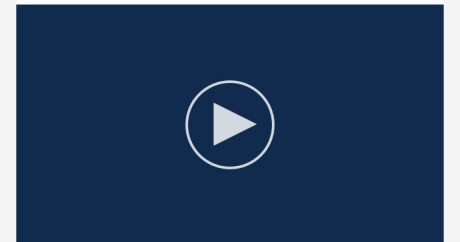


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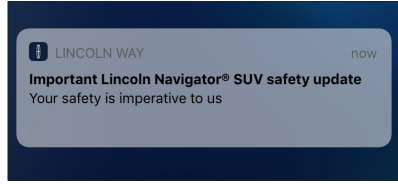
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Call Dealer

Navigator 700A



IMPORTANT LINCOLN NAVIGATOR® SUV SAFETY UPDATE DELETE

Jul 20, 2022 at 4:36PM

Dear <Firstname><Lastname>>,

Nothing is more vital than making sure you and your loved ones are safe. It's why we're writing to you today. And it's also why we've created this video — to address any concerns you may have about this recall, and, just as importantly, to inform you how we are going to make it right.

You likely read the recall notice that appeared in your Lincoln Way® App. When problems occur for your vehicle, we take it personally and want to fix it quickly. We're in close contact with our retailers, and your local retailer is committed and ready to support you.

Parts have begun to arrive in limited quantities. Please contact your retailer in August to make an appointment for a repair time that's most convenient for you — at no charge.

In the meantime, you can still choose to drive your vehicle. But if you do not feel comfortable driving your Navigator, your local retailer will also help you secure a loaner vehicle. They'll do their best to provide you something comparable to drive.

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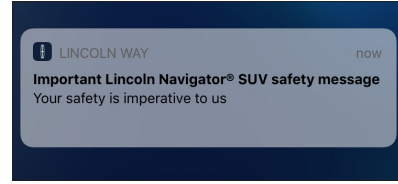
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- Frequently Asked Questions and Recall information are available 24 hours a day at lincoln.com/navigatorrecall

We care deeply about making vehicles you can rely on unquestionably. This is not the experience we want for you, and we're committed to making it right. Thank you for being a Lincoln client.

[View recall details](#)

Navigator 700B



IMPORTANT LINCOLN NAVIGATOR® SUV SAFETY MESSAGE DELETE

Jul 20, 2022 at 4:36PM

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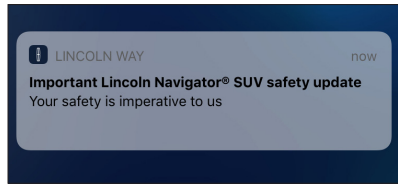
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Navigator 800A




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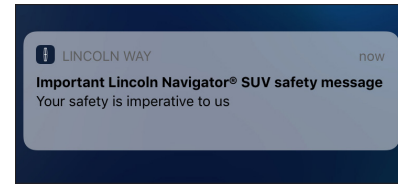
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