



609 Swan Ave
Hohenwald, TN 38462
Phone (931) 796-6600

IMPORTANT SAFETY RECALL
This notice applies to your vehicle (VIN)

RE: NHTSA RECALL 22V474 Axle Hub 42mm cartridge bearing washer may crack under load.

July 28, 2022

Dear Valued Customer,

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Oliver Travel Trailer's has decided that a defect which relates to motor vehicle safety exists in certain 2022 Legacy Elite II travel trailers manufactured between April 1, 2022 and June 22, 2022 equipped with certain Dexter axles.

The issue is some axle 42mm cartridge bearing washers within the hub assembly may crack, causing the hub to separate from the axle wheel end.

A hub separation from the wheel end may cause loss of vehicle control, increasing the risk of a crash.

Your Legacy Elite II was manufactured within the affected period using this component and is to be inspected to ensure the axle is not within the recall population as identified by serial number. Remedy will be by replacement of the 42mm cartridge bearing washer, free of charge. The replacement washers will be sent with instructions to complete the installation by a qualified RV technician. The replacement should take approximately two hours to complete.

Please contact Dexter Warranty for service locations and to schedule an appointment for repair as soon as possible.

If you have questions or concerns about this recall, please contact Dexter Warranty Department as follows:

Email: Warranty@dexteraxle.com

Phone: 574-413-9066

Dexter will be able to assist in identifying service center in your locality if you require help. Service Center's should be able to bill Dexter for the inspection, if you encounter any problems with that, please contact direct.

Oliver Travel Trailers may be contacted for assistance as follows:

Email: olivertraveltrailers.com

Phone: 1-866-205-2621

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have sold your Oliver Travel Trailer, would you please be kind enough complete the Change of Ownership at olivertraveltrailers.com/contact-us/owner-transfer-form/ or contact Customer Service at 1-888-526-3978.

What if you are a Lessor?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Oliver Travel Trailers takes the safety of our customers and our products very seriously and is working closely with Dexter to deliver this recall.

If Oliver Travel trailers can assist in any way, please do not hesitate to contact us.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Regina Rogers
Quality Manager
Oliver Travel Trailers

