

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022070019, August 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model EQS-Class (297 platform)**
Model Year 2022

Inspect Thread Tow Points

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2022 EQS-Class (297 platform) vehicles, the threaded towing point in the front and/or rear bumper might not meet current production specifications. In this case, the required thread depth for the tow eye might not be sufficient. As a result, it cannot be ruled out that the connection to the tow eye may loosen when installed, which could increase the risk of an accident or injury during vehicle loading and transport. An authorized Mercedes-Benz dealer will inspect the thread of the tow points on the affected vehicles and replace, if necessary.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 574 vehicles are affected.

Order No. P-RC-2022070019

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Record

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Clean thread for towing eye in front crossmember

Work Procedure

- i** Order a new towing eye for the cleaning operation (see primary parts info).
 - i** The towing eye included in the vehicle tool kit is only intended for checking the function.
1. Clean the thread of the towing eye in the crossmember (A) with the **ordered** towing eye.
 - i** To do this, screw the new towing eye in and out completely at least 5 times.
 - i** As a result, the inside thread will be free of debris.

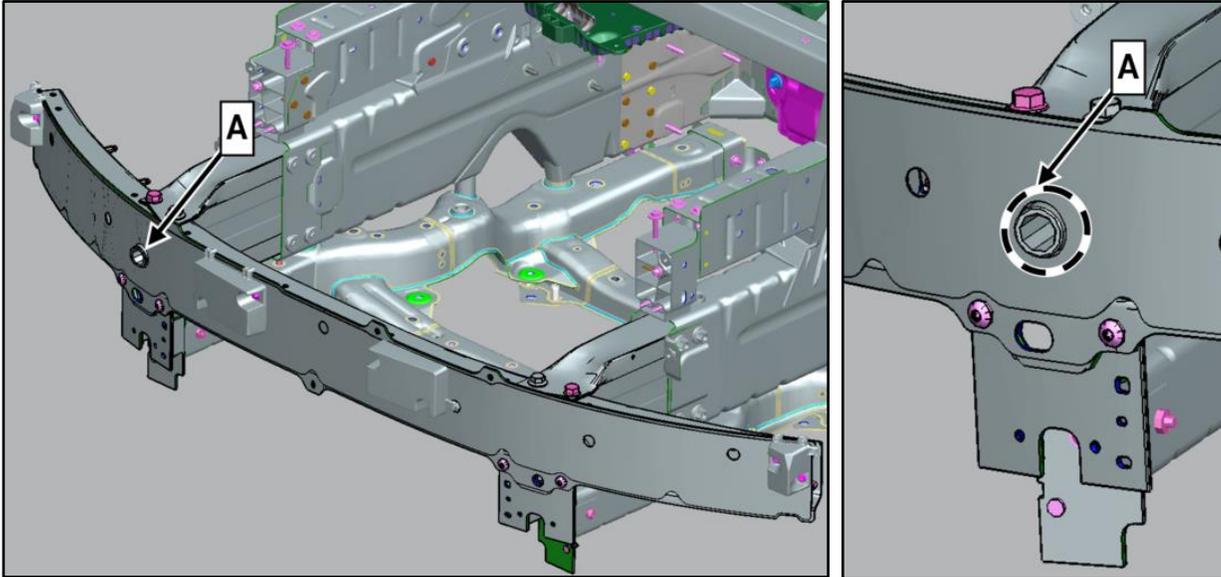


Figure 1

2. Screw the towing eye from the vehicle tool kit in and out completely 9 turns.
 - i** It must be possible to screw the towing eye in without resistance.
 - i** If the towing eye cannot be screwed in without resistance then create a PTSS case.

Primary Parts Information

Qty.	Part Name	Part Number
1	Towing eye	A 167 315 00 00

* The towing eye can be used for max. 5 vehicles, then dispose it!

i **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
31 903 01	02-0111	Clean thread for towing eye in front crossmember	0.3

* Invoice operation item only once for each workshop order.

i **Note:** Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.