

Frequently Asked Questions (FAQs) for Safety Recall N222366070 Fuel Tank Rollover Valve Dislodged

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

Q1) Which vehicles are involved?

A1) General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2022 model year Cadillac XT5, XT6, and GMC Acadia vehicles.

Q2) What is the issue or condition?

A2) The rollover valve in the fuel tank in some of these vehicles may not provide a proper seal in the event of a rollover crash.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) None.

Q4) What is the remedy/repair?

A4) Dealers will inspect the fuel tank and replace the fuel tank shell if the rollover valve is found to be dislodged or missing.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) If the fuel tank rollover valve is missing, fuel may leak from the vehicle during certain types of rollover crashes. If a rollover crash were to occur, and if fuel were to leak and contact an ignition source, there is an increased risk of post-crash fire.

Q6) Does the customer have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) Yes, please see the attached bulletin for details.

Q8) What should customers do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

Q10) If customers are concerned, can they get a rental car or courtesy transportation?

A10) Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.