

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: October 5, 2022

UPDATE Safety Recall: WRD-22 Solterra Hub Bolt Issue

Important Update

- Toyota’s investigation into this concern has been concluded and a remedy has been developed
- The remedy will involve replacing the wheels with improved ones and replacing the hub bolts with newly designed hub bolts with washers, and a new Owner’s Manual will also be provided with user information for the new hub bolts
- Toyota is diligently working to prepare the parts needed to implement this remedy
- Additional information will be forthcoming

Background

On June 23, 2022, Toyota Motor North America (Toyota) filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of the intent to conduct a voluntary safety recall for certain 2023 model year Toyota bZ4X and Subaru Solterra vehicles.

No Subaru Solterra vehicles have been delivered to Subaru retailers or to retail customers. All affected Subaru vehicles are being held at their current location. No one should drive these vehicles until the remedy is performed.

Affected Vehicles

A total of 403 U.S. Subaru Solterra vehicles will be affected by this recall, as listed below:

Model Year	Carline	Production Date Range
2023	Solterra	March 30, 2022 – June 3, 2022

Not all vehicles in the production range listed above are affected by this recall. As mentioned above, no Subaru Solterra vehicles have been delivered to Subaru retailers or to retail customers. All affected Subaru vehicles are being held at their current location until further notice.