

Defect / Noncompliance Information Report

(Section 573.6)

FL940

Date of Submission: 6/22/2022

Manufacturer: Daimler Truck North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: Safety Defect Non-Compliance

Vehicle Information

Model Yr. Start: 2023

Model Yr. End: 2023

Make: Thomas Built Buses

Model: Saf-T-Liner® C2 School Bus

Production Dates: Begin: 05/23/2022 End: 05/24/2022

Descriptive Information:

Certain Thomas Built Buses Saf-T-Liner C2 school buses with bus capacity of 77 passenger plus driver were configured and built with the incorrect amount of the emergency exits

Basis for Determination of the Recall Population:

Thomas Built Buses Saf-T-Liner C2 school buses with bus capacity of 77 passenger plus driver of a known order series built in the production range listed above

Number potentially involved: 3

Estimated percentage of involved with defect: 100%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

On the affected vehicle, the emergency exit configured incorrectly based on the bus's capacity, which may be contrary to FMVSS 217 S5.2.2.3.

Describe the safety risk:

A non-compliance with FVMSS 217 S5.2.2.3 may delay exiting of the bus in an emergency and increase the risk of injury

Identify any warning which can precede or occur: NA

If applicable, identify the manufacture of the defective or noncompliant component.: There are no defective or noncompliant components on the affected vehicles. This issue is related only to the configuration of the affected vehicles.

Involved Components

Component Name: __ Emergency Exit Window _____

Component Description: _____ Emergency Exit Push/Out Window _____

Component Part Number: __ 231784 and 231787 _____

NOTE: If a Component that contains the defect or noncompliance was manufactured by a different manufacturer from the reporting manufacturer, list the following:

Component's country of origin: ____ NA _____

Business address: _____ NA _____

Business telephone number: _____ NA _____

If the reporting manufacturer does not know the identity of the manufacturer of the component, it shall identify the entity from which it was obtained. If at the time of submission of the initial report, the reporting manufacturer does not know the country of origin of the component, the manufacturer shall ascertain the country of origin and submit a supplemental report with that information once it becomes available.

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

On May 20 2022 DTNA received a report from a dealer of a potential issue with the emergency exit configuration of dealer three of newly delivered buses. DTNA staff promptly began an investigation. DNTA staff reviewed build records to determine if any additional buses were built with the same configuration. DNTA also reviewed warranty records and field reports and found no similar issues. On June 15 2022 DTNA decided to conduct a voluntary non-compliance recall on certain Thomas Built Buses Saf-T-Liner C2 school buses.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

The affected buses will be modified to add emergency exit windows as required. Daimler Truck North America authorized service facilities. Daimler Truck North America shall be offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursement plan, which will be posted with owner's notification letter. Owners are directed to seek reimbursement through authorized dealers.

Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 08/08/2022

Planned Dealer Notification End Date: 08/08/2022

Planned Owner Notification Begin Date: 08/08/2022

Planned Owner Notification End Date: 08/08/2022

Does DTNA plan to file inconsequentiality petition? Yes No

Manufacturer's identification code for this recall (if applicable): FL940

DTNA Representative;



Tiffani Torgeson
Manager, Compliance and Regulatory Affairs