

IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

AUTOCAR, LLC RECALL ACX-2203 NHTSA RECALL 22V437 July 2022

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has determined that a defect which relates to motor vehicle safety exists in 2143, 2019 – 2022 model year Xpeditor (ACX) chassis. These chassis were manufactured between March 13, 2019, and November 1, 2021, with non-sequential serial numbers in the range of 229795 through 237892. Our records indicate that your vehicle was manufactured within this time and may contain the defect described herein.

MODELS Autocar Xpeditor (ACX) MY 2019-2021

AFFECTED:

COMPONENTS The external fuse box may short circuit due to water intrusion.

AFFECTED:
SAFETY DEFECTS

If the external fuse box short circuits the vehicle may stall unexpectedly and not restart, increasing the risk of property damage, personal injury, or a crash.

AND POTENTIAL RISKS:

The external fuse box will be remounted vertically, and a shield attached at no charge.

REQUIRED:
TIME REQUIRED

FOR THE REPAIR:

REPAIR

The labor time to repair your vehicle is 1.0 hour.

WHAT YOU SHOULD DO:

To have your vehicle repaired, contact your local authorized Autocar service site or email warranty@autocartruck.com.

ACF 00002 Rev. 000



PRIOR REPAIRS:

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

NOTICE REGARDING LEASED VEHICLES:

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

OWNER RECALL RESPONSE CARD:

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE:

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC Service & Warranty Departments 551 S. Washington St. Hagerstown, Indiana 47346 888-218-3611 (Toll Free) 877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue SE Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to http://www.safercar.gov.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC

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