

IMPORTANT SAFETY RECALL
NHTSA Recall 22V-434

This notice applies to your vehicle, xxxxxxxxxxxxxxxxx

JULY 2022

Dear Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Your vehicle xxxxxxxxxxxxxxxxx 2022 model year Isuzu N-Series vehicle is involved in safety recall NHTSA 22V-434.

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect exists in certain 2022 model year Isuzu NQR and NRR trucks (equipped with 6.0L gasoline engines) built before November 3, 2021. In the affected vehicles, the engine wiring harness assembly was incorrectly wired at the pinout connector for the oil pressure sensor. The Engine Control Module (ECM) will not detect the condition for low oil pressure and will always perceive the pressure to be at 126 PSI. If the oil pressure drops below a certain level, the engine oil pressure telltale will not illuminate to indicate low pressure. In that case, the driver may continue to operate the vehicle without realizing its engine oil pressure is low. If the engine continues to operate at a low engine oil pressure, it could damage the engine or its components and could cause the engine to seize and stall without prior warning. A seized engine can result in vehicle stalling and increase the risk of a crash.

WHAT WE WILL DO

Your Isuzu dealer will first correct the engine wiring harness assembly connector in the engine oil pressure sensor so that the ECM will correctly perceive the oil pressure. Then the dealer will check the engine oil pressure at varying RPMs while the engine is running. If the oil pressure does not meet specifications at any of the RPMs checked, then the dealer will repair, or, if necessary, replace the engine. If the oil pressure meets specifications at each of the RPMs checked, then no further repairs are required. This service will be performed free of charge.

WHAT YOU SHOULD DO

We recommend that you contact your Isuzu dealer to schedule an appointment. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB22-N-001B. We estimate that the remedy may take 30 minutes to perform assuming the engine does not need to be repaired or replaced. Additional time will be necessary if the engine needs to be repaired or replaced. To locate the nearest Isuzu dealer you can visit our website at www.isuzucv.com or contact our Customer Relations Department at the number listed below.

Isuzu Commercial Truck of America
Customer Relations
1-866-441-9638

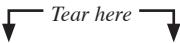
If you have any difficulty having this recall performed, we recommend that you call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.nhtsa.gov.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.



Form fields for Name, Address, City, State, Zip, and Phone

NEW ADDRESS INFORMATION

Form fields for Signature, Date, and checkboxes for vehicle status (Never owned, Stolen, Totaled/scrapped, Moved, Sold vehicle)

Change of Ownership / Address
Mis-Wired Engine Oil Pressure Sensor
22V-434




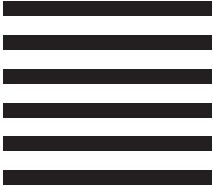


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CUSTOMER RELATIONS
PO BOX 66011
ANAHEIM CA 92816-9900



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IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



NHTSA
www.nhtsa.gov

SAFETY RECALL NOTICE