

Updated 6/21/2022

Rear Frame Corrosion/Fuel Tank Recall:

2006-2014 Honda Ridgeline

Press Statement:

**Statement by American Honda Regarding Rear Frame Corrosion Recall:
2006-2014 Honda Ridgeline**

- **More than 112,060 vehicles are affected in the 23 U.S. states**
- **Rear frame area by the fuel tank will be inspected for corrosion and an appropriate remedy will be offered, for free**
- **No reported crashes or injuries related to this issue**

TORRANCE, Calif. – June 21, 2022 – In twenty-three U.S. states¹, American Honda will voluntarily recall more than 112,060² Honda Ridgeline vehicles from the 2006-2014 model years to inspect and, as necessary, repair a portion of the rear frame for free. In salt-belt states where de-icing agents are used to maintain the roadway, the de-icing agents, along with mud and dirt, could accumulate along the rear frame where the fuel tank is mounted. Over time, the accumulated de-icing agents/mud/dirt mixture could cause the frame mounting surface, where the fuel tank mounting bands are attached, to corrode and possibly separate from the frame. If this occurs, an unsecured fuel tank can become damaged from undercarriage impact, which can possibly result in fuel leakage. No fuel leaks, fires, crashes or injuries have been reported in relation to this issue.

Depending on the level of corrosion found during the dealer inspection, a variety of potential remedies will be applied, for free, including repairs and reinforcement of components. If the level of corrosion is deemed beyond practical repair, Honda will explore repurchase of vehicles on a case-by-case basis.

Honda is announcing this recall to encourage each owner of an affected vehicle to take it to an authorized dealer as soon as they receive notification of this recall from Honda. Mailed notification to owners will begin in early-Aug. 2022. Owners can also determine if their specific vehicles are included in the recall by visiting www.recalls.honda.com or by calling (888) 234-2138.

#

¹ Affected U.S. states and districts: Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Washington D.C., and Wisconsin.

² Reported affected vehicle population is limited to vehicles originally sold in the affected areas. Honda will update the affected vehicle population once historical registration data is available.

Q&A

1.	What is the reason for this recall?	In salt-belt states where de-icing agents are used to maintain the roadway, the de-icing agents, along with mud and dirt, could accumulate along the rear frame where the fuel
----	-------------------------------------	--

Confidential. Internal Use Only.

		<p>tank is mounted. Over time, the accumulated de-icing agents/mud/dirt mixture could cause the frame mounting surface, where the fuel tank mounting bands are attached, to corrode and possibly separate from the frame. If this occurs, an unsecured fuel tank can become damaged from undercarriage impact, which can possibly result in fuel leakage. No fuel leaks, fires, crashes or injuries have been reported in relation to this issue.</p>
2.	<p>What will be done to recalled vehicles?</p>	<p>An authorized Honda dealer will inspect and, as necessary, repair a portion of the rear frame for free.</p> <p>Depending on the level of corrosion found during the dealer inspection, a variety of potential remedies will be applied, for free, including repairs and reinforcement of components. If the level of corrosion is deemed beyond practical repair, Honda will explore repurchase of those vehicles on a case-by-case basis.</p> <p>More detail, if asked: Dealers will inspect the rear frame for corrosion. Based on the extent of corrosion, the dealer may:</p> <ol style="list-style-type: none"> 1) attach a reinforcement brace, clean the rear frame, and apply anti-corrosive wax <ul style="list-style-type: none"> • attach reinforcement repair plates if necessary 2) repair a corroded frame; or 3) offer to repurchase the vehicle
3.	<p>Does this affect all 2006-2014 Ridgeline vehicles?</p>	<p>No. Only Ridgeline vehicles from those model years either originally sold or ever registered in one of 23 northeastern U.S. states (including Washington D.C.) are included in the recall.</p>
4.	<p>Why does your statement indicate “more than 112,060” vehicles rather than an exact number.</p>	<p>The recall will ultimately include Ridgeline vehicles from those model years either originally sold or ever registered in one of 23 northeastern U.S. states (including Washington D.C.). We know that 112,060 Ridgelines were originally sold by dealers in those areas, but it will take some time to gather historical registration information related to vehicles that may have later been registered. Thus, the total number of recalled vehicles will be more than 112,060, and we will update public recall information when that data becomes available.</p>
5.	<p>What states and territories are</p>	<p>23 northeastern U.S. states and districts are included in the recall. These include:</p>

Confidential. Internal Use Only.

	covered by the recall?	Connecticut, Delaware, Illinois, Indiana, Iowa, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Virginia, West Virginia, Washington D.C., and Wisconsin.
6.	Why is this recall only in a limited region? Shouldn't it be nationwide.	<p>Since the issue is linked to significant and long-term exposure to road salt, which is not widely used outside of the designated region, it is unlikely that vehicles outside of that area will experience this issue. In fact, Honda has received no claims related to this issue outside of that region.</p> <p>However, if a vehicle not included in the recall is found to have similar corrosion, Honda will consider repair assistance on a case-by-case basis.</p>
7.	Will Honda dealers be allowed to sell recalled vehicles before they can be repaired?	Honda has directed its dealers not to sell any of the affected vehicles, new or used. Dealers can sell vehicles once the recall inspection/repair is completed.
8.	How long will the inspection/repair take?	Vehicle owners should consult with their local dealer for a repair time estimate, as it may vary with a dealer's daily schedule. Further, repair times will vary based on the level of corrosion found.
9.	Have any crashes been caused by this problem?	No. Honda has not received any reports of crashes resulting from this condition.
10.	Has Honda received any reports of injuries from this issue?	No. Honda has received no reports of injuries related to this defect.
11.	Have there been any fuel leaks or fires related to this issue?	No.
12.	Has Honda received complaints from customers for this issue?	Yes. The most common complaint related to fuel tank detachment has been noise from the rear of a vehicle. No fuel leaks have yet been reported in association with this issue.
13.	Is this a supplier issue, a Honda design issue, or a Honda manufacturing issue?	This is a design/materials issue.

Confidential. Internal Use Only.

14.	Where were these vehicles built?	All of the recalled vehicles were built at Honda's Lincoln, AL plant.
15.	When will customers be notified?	Letters to owners of vehicles will begin in early-Aug. Owners can also check their vehicle recall status online now at www.recalls.honda.com .
16.	What should a customer do if their vehicle is experiencing a problem now?	If an owner of a recalled vehicle believes that it is experiencing this problem now, they should contact their authorized Honda dealer as soon as possible to schedule the free recall inspection.
17.	Is there a potential to include other vehicles in the future?	We are confident that we have identified all of the potentially affected vehicles and do not expect to add any in the future.
18.	How many countries does this affect?	This recall applies to Ridgeline vehicles sold only in 23 U.S. states/territories and Canada
19.	How many vehicles are affected by this recall?	US: 112,060 (Original registered population only. Will be revised when full historical registration data becomes available. Canada: XXXXX (Still researching at this time) Worldwide total: XXXXXX
20.	What is the cost to Honda of this recall?	I'm sorry, but that information is considered proprietary.