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[www.kaufmantrailers.com](http://www.kaufmantrailers.com)

## **IMPORTANT – RECALL NOTICE - #####**

**This Notice Applies to Your Trailer [Insert VIN]**

Dear [Insert Name]:

[Insert Address]

[Insert Address]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Kaufman Trailers of NC, Inc. has determined that a defect, which relates to trailer safety, exists in certain 2018 - 2021 Kaufman Trailer 25,000 GVWR Deluxe Tandem Dual Gooseneck Dump Trailers – 20' x 90". These are Model numbers: **FX-10K-20D & FX-10K-20D-SC**. On most of these models, the angle ramp track at the rear of the trailer that holds the lip of the aluminum ramps (once installed) is not properly braced (see pictures below). The improper bracing *could* cause the welds to break on the angle ramp track causing immediate collapse of the ramps while loading/unloading equipment utilizing the aluminum ramps. This could cause injury or death to any person(s) that is behind or near the rear of the trailer or to the operator of the equipment being loaded/unloaded.

### **WHAT WE WILL DO**

Kaufman Trailers of NC, Inc. will provide two (2) end brace caps to be welded at the ends of the angle ramp track as well as one (1) center support gusset to be welded inside the angle ramp track at the center of the trailer rear. When the braces are installed correctly, this will prevent the angle ramp track welds from breaking. In some cases, additional welding may be needed for further reinforcement as show in the attached picture.

Replacement bracing will be installed free of charge at any Kaufman Trailer facility or can be installed by you providing the attached installation procedure is closely followed. Kaufman Trailers of NC, Inc. has assessed the repair to take no more than 30 minutes to complete. If you are unable to bring your trailer to any Kaufman facility, please contact the number below for other options. Kaufman Trailers of NC, Inc. will authorize a payment in the amount of **\$60** for the labor to properly weld in the required bracing and paint touch up.

### **WHAT YOU SHOULD DO**

Verify you own the trailer with the specific VIN listed at the top of this page. If so, a visual inspection of the rear of the trailer, specifically the angle ramp track, against the below pictures will verify if you need to install the proper bracing. If the angle ramp track appears defective, as illustrated in the

photos below, you should immediately cease use of the aluminum ramps in your 25,000 GVWR Deluxe Tandem Dual Gooseneck Dump Trailer – 20' x 90" for the purpose of loading/unloading equipment.

If you wish to schedule the installation of bracing at a Kaufman facility or for any assistance or questions pertaining to this recall, please contact Tim Carter at **336.790.6817**. Please have the VIN# or Sales Order available, when placing this call. If you are no longer the owner of referenced trailer, please provide us with any contact information you have for the current owner.

If you are unable to reach either of the parties listed above and are in an emergency situation, please contact Kaufman Trailers of NC, Inc. at 336.790.6800 and ask for the warranty department. This department is open from 8am-5pm EST, Monday-Friday.

If you are still not able to have the safety defect remedied within a reasonable time after contacting Kaufman Trailers of NC, Inc., you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased vehicle/trailer shall send the notice to the lessee within 10 days.

Kaufman Trailers of NC, Inc. apologizes for any and all inconveniences this may cause you. We have taken this action in the interest of your safety and continued satisfaction with our products. We value you as a customer and hope you will continue to do business with us in the future. Our goal is to always provide you with a quality and safe product.

Sincerely,  
Kaufman Trailers of NC, Inc.

## Properly Braced Angle Ramp Track

Driver Side Angle Ramp Track Brace Installed



Passenger Side Angle Ramp Track Brace Installed



Center Gusset on Angle Ramp Track Installed



Properly Installed Angle Ramp Track with Caps, Gussets and Welds





Angle Ramp Track Without Required Bracing / Welds

**DEFECTIVE** - Open Ends of Angle Ramp Track with No End Caps or Center Gusset Installed

**X**



**NOTE:** If your trailer does not have caps as the picture displayed above, do NOT use your trailer for any loading/unloading of equipment! Please contact the number listed above to schedule the repair.