

# Part 573 Safety Recall Report

# 22V-421

**Manufacturer Name :** Kaufman Trailers of NC, Inc.

**Submission Date :** JUN 16, 2022

**NHTSA Recall No. :** 22V-421

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Kaufman Trailers of NC, Inc.

**Address :** 702 North Silver Street

Lexington NC 27292

**Company phone :** 336-790-6800

## Population :

**Number of potentially involved :** 235

**Estimated percentage with defect :** 90 %

## Vehicle Information :

**Vehicle 1 :** 2018-2021 Kaufman Trailers FXSG-10K-20D & FXSG-10K-20D-SC

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** On the two models listed, there are certain units that were produced within the time frame that did not include sufficient welds on the ramp holding bracket used for loading/unloading and/or were also missing a cap end/middle gusset to give additional support to the ramp holding bracket.

Up to potentially 235 units are defective and need to be repaired with the reinforcements listed above.

**Production Dates :** NOV 01, 2018 - DEC 31, 2021

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** On the two models listed, there are certain units that were produced within the time frame that did not include sufficient welds on the ramp holding bracket used for placement of the loading ramps for loading/unloading and/or were also missing a cap end/middle gusset to give additional support to the ramp holding bracket.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the ramp holder bracket breaks or comes loose while loading/unloading equipment, it will allow the ramp to fall directly to the ground along with the equipment, potentially causing serious injury or death to anyone in close proximity to the equipment and/or to any persons loading the equipment.

**Description of the Cause :** NR

Identification of Any Warning that can Occur : The ramp holding bracket may break without warning or may bend or move before breaking completely.

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : Kaufman Trailers of NC, Inc.

Address : 702 N. Silver Street  
Lexington North Carolina 27292

Country : United States

## Chronology :

A trailer was manufactured and sold in October 2021. Kaufman Trailers received a warranty call from the customer on May 27, 2022, stating the ramp track holder has broken, causing damage to his equipment. The customer volunteered to bring the ramp track holder for inspection to Kaufman Trailers the week of 6/6/22. The ramp track was inspected by Senior Management on 6/14/22. A decision was made immediately to submit a recall.

## Description of Remedy :

Description of Remedy Program : Kaufman Trailers is compiling a customer list that might be affected by this defect. They are also creating an instruction letter to be approved by NHTSA to send certified mail to these customers. Kaufman will instruct customers on how to reinforce and will work with a local manufacturing business to remedy the problem at Kaufman Trailers expense. Total repair should take no more than 30 minutes to complete.

How Remedy Component Differs from Recalled Component : The recall letter will detail the differences. There isn't a defective component --- but simply an additional reinforcement component needs to be added.

**Identify How/When Recall Condition was Corrected in Production :** A production manager decided in October of 2021 to start adding additional reinforcements to this section but did not involve upper management of the decision or concern.

**Recall Schedule :**

**Description of Recall Schedule :** Recall letter with instructions will be mailed as soon as approved by NHTSA.  
**Planned Dealer Notification Date :** JUN 20, 2022 - JUN 22, 2022  
**Planned Owner Notification Date :** JUN 20, 2022 - JUN 22, 2022

\* NR - Not Reported