



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 23, 2022

Mr. Wesley Chestnut
Shyft Group
41280 Bridge Street
Novi, MI 48375

NEF-107MR
22V-417

Subject: Head Restraint Position Incorrect/FMVSS 202

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/WALK-IN VAN/2021-2022

Mfr's Report Date: June 13, 2022

NHTSA Campaign Number: 22V-417

Components:

SEATS:FRONT ASSEMBLY:HEAD RESTRAINT

Potential Number of Units Affected: 5,551

Problem Description:

Shyft Group (Shyft Group) is recalling certain 2021-2022 Utilimaster Walk-In Vans. The headrest portion of the passenger-side jump seat may have been installed in an incorrect position. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 202, "Head Restraints."

Consequence:

An incorrectly positioned headrest can increase the risk of injury during a crash.

Remedy:

Shyft Group will install spacers, free of charge. Owner notification letters were mailed on June 22, 2022. Owners may contact Shyft Group's customer service at 1-800-582-3454. Shyft Group's number for this recall is 22-02.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement