

New Safety Recall Advanced Communication – Z47

FCA US LLC (FCA US) has announced a safety recall on certain 2022 Model Year (DT) Ram 1500 Pickup, (DJ) Ram 2500 Pickup, and (DF) Ram 3500 10K LB. Cab Chassis vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an incompatible rearview camera system and radio combination that may prevent the rearview image from displaying under certain conditions. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 which requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles may not display the rearview image during a backing event under certain conditions.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the radio software. The remedy is currently under development. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2022.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC