



URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed FREE OF CHARGE to you.

This notice applies to your vehicle:

WPC

IMPORTANT SAFETY RECALL (Remedy Notice)

**Certain 2021 through 2022 Model Year Porsche Taycan Vehicles
Porsche Recall ANA6 / NHTSA ID 22V-404**

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 to 2022 Model Year Porsche Taycan Vehicles.

What is the issue?

Due to a software error, the center display panel may become inoperative or flicker, possibly obscuring rear view image when the vehicle is in reverse.

What will Porsche do?

To help prevent this issue from occurring, Porsche will reprogram your vehicle with corrected software, free of charge. In addition to this recall remedy, a comprehensive software update will be installed bringing the software in your to the latest Model Year 2023 specification.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

Please be aware that if you require any assistance in making an appointment to have this recall performed, please call or write:

What should you do?

The remedy needed to complete this recall is now available.

Please contact any authorized Porsche dealer to schedule an appointment to have this recall performed as soon as possible and to arrange for Porsche-provided alternate transportation, if necessary.

To find your nearest authorized Porsche dealer, visit:
www.porsche.com/usa



Porsche Cars North America, Inc.
Attn: Customer Support
One Porsche Drive
Atlanta, GA 30354
1-800-PORSCHE
customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.