



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 14, 2022

Aaron Cheatham
VP of Customer Experience
Zero Motorcycles Inc.
380 El Pueblo Rd.
Scotts Valley, CA 95066

NEF-107SS
22V-403

Subject: Incorrect Front Brake Caliper Bolts

Dear Aaron Cheatham:

This letter serves to acknowledge Zero Motorcycles Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ZERO/SR/2022
ZERO/SR/F/2022

Mfr's Report Date: June 8, 2022

NHTSA Campaign Number: 22V-403

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 23

Problem Description:

Zero Motorcycles Inc. (Zero) is recalling certain 2022 SR and SR/F motorcycles. Incorrect front brake caliper bolts may have been installed and could damage the mounting threads on the fork, causing the caliper to loosen.

Consequence:

A loose caliper may reduce braking, increasing the risk of a crash.

Remedy:

Dealers will inspect and as necessary, replace the front brake caliper bolts and forks, free of charge. Owner notification letters are expected to be mailed June 27, 2022. Owners may contact Zero customer service at 1-888-841-8085. Zero's number for this recall is SV-RCL-022-004.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Zero's proposed owner notification letter and have approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Zero Motorcycles Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement