

IMPORTANT SAFETY RECALL

This notice may apply to your boat trailer

July 22, 2022

«Ship_To_Address_1»
«Ship_To_Address_2»
«Ship_To_City», «Ship_To_State» «Ship_Zip»

RE: C.E. Smith Co. Recall: Axle Replacement
Models Nos.: MPG535 Malone Auto Racks MegaSport Trailer,

Dear «Ship_To_Address_1»:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

C.E. Smith Company, Inc. (“C.E. Smith”) has determined that a defect which relates to motor vehicle safety may exist in certain 2021 and 2022 trailers. According to Malone Paddle Gear LLC’s (“Malone Auto Racks”) records, you purchased a MegaSport trailer that may have been equipped with a potentially defective axle that was manufactured and supplied to C.E. Smith by Sure Trac, Inc. (“Sure Trac”). Testing has determined that the process used in welding the wheel spindle to the axle tube could potentially cause the weld to be weaker than designed. This could result in the wheel spindle becoming disconnected from the axle. If this happens during use, the spindle, wheel, and tire would disconnect from the trailer resulting in a loss of control of the trailer and potential crash.

C.E. Smith has initiated a product recall affecting the C.E. Smith Trailers sold under the Malone Auto Racks brand: the MPG535, Malone Auto Racks MegaSport Trailer, which utilize the same axle hardware provided by Sure Trac manufactured during the period that the welding issue has been identified. **It has been determined that these trailers may be unsafe.**

The serial number on the affected axles begin with the following numbers: 2111. Please check the serial number for the axle currently on your trailer to see if it begins with those four numbers. The serial number can be located by looking at the sticker on the middle of the square axle tube. If the serial number on your trailer’s current axle is begins with those numbers, please contact C.E. Smith at recall@cesmithco.com or 1-800-334-2490 and provide your serial number or VIN number to request a replacement axle.

If you contact C.E. Smith to notify us that your trailer contains an axle with one of these serial numbers, we will send a replacement axle. The replacement part can be swapped out for

the potentially defective hardware and will include instructions for doing so. This replacement part is covered by your warranty, and you will not be charged for the replacement axle. It is estimated that it will take approximately 60 minutes or less for you to swap out the potentially defective piece with the new piece. **You should not operate your trailer until the defective piece has been replaced.**

This recall has been initiated to serve the best interest of you as a C.E. Smith customer. We recognize that this may be an inconvenience to you, and we ask for your patience and understanding regarding the recall.

Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within ten (10) days.

If you have sold your trailer to another party, please contact us at recall@cesmithco.com or 1-800-334-2490 with the name and address of the new owner.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If C.E. Smith fails to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hotline at 1 888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to recall number **22V-398**.

Please accept C.E. Smith's sincerest apologies for the inconvenience caused by the implementation of this recall. We remain committed to providing you excellent service and products and to keep you as safe as possible while enjoying our products. Thank you for your cooperation.

Sincerely,

C.E. Smith Company