

NHTSA – Recall Report

Recall – 2020-2021MY LX230A, 2022MY LX230G

Chronology of Defect / Noncompliance Determination

- April 18, 2022: Kawasaki Motors, Ltd (KHI) received a report from its Japanese distributor (KMJ) that there was a vehicle installed with a smaller than specified diameter brake disc on the front brake. KHI Quality Assurance Division started investigating.
- April 19, 2022: KHI asked dealerships which received vehicles assembled on the same day as the problem vehicle to search for additional instances of the problem. Two more vehicles with same defect were found.
- April 19, 2022: It was found that during the manufacturing process, the incorrect front brake disc assembly may have been used on September 1st and 7th. Only Japanese spec vehicles were assembled on those days.
- April 22, 2022 : KHI decided to initiate a recall campaign for the Japanese market to address this issue.
- April 25, 2022: KMC informed NHTSA that KHI had initiated a foreign recall for certain of these models.
- May 9, 2022: KHI received a report from KMJ that there was another vehicle with the same defect from outside of the initially identified range, which was the range recalled in the Japanese market.
- June 1, 2022 : KHI decided to recall all vehicles of this model to be sure that it completely addressed this issue.

History of warranty claim

| No. | Warranty claim date | Country | Mileage | Notes |
|-----|---------------------|---------|---------|----------------------|
| 1 | April 18, 2022 | JPN | 82km | |
| 2 | April 19, 2022 | JPN | 0km | Dealer stock vehicle |
| 3 | April 19, 2022 | JPN | 0km | Dealer stock vehicle |
| 4 | May 9, 2022 | JPN | 0km | Dealer stock vehicle |

Numbers of deaths / injuries: 0 claims

No warranty claims from US market as of June 9, 2022.