OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 22V-397

Manufacturer Name: Kawasaki Motors Corp., U.S.A.

NHTSA Recall No.: 22V-397

Manufacturer Recall No.: MC22-04



#### **Manufacturer Information:**

Manufacturer Name: Kawasaki Motors Corp., U.S.A.

Address: PO Box 25252

Santa Ana CA 92799-5252

Company phone: 949-770-0400

## **Population:**

Number of potentially involved: 1,923 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2020-2022 Kawasaki Motors, Ltd. LX230A/G

Vehicle Type: MOTORCYCLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The affected vehicles are certain 2020-2021 LX230A, 2022 LX230G models. The recall

population was determined by the beginning and ending production dates for the models affected: LX230A (Kawasaki/KLX 230 ABS/2020-2021): 1,220 Units. LX230G

(Kawasaki/KLX 230 S ABS/2022): 703 Units

Production Dates: JUN 17, 2019 - FEB 17, 2022

#### **Description of Defect:**

Description of the Defect: On eligible units, a brake disc with a smaller than specified diameter designed

for a different model, might have been installed on the front wheel. This configuration might not meet the technical requirement for braking

performance under UN Regulation No. 78 / FMVSS No. 122.

FMVSS 1: 122 - Motorcycle brake systems

FMVSS 2: NR

Description of the Safety Risk: This could lead to insufficient braking force in severe braking conditions.

Reduced brake performance can increase the risk of crash.

Description of the Cause: Error in assembly of the front brake-disk.

Identification of Any Warning NR

that can Occur:

#### **Involved Components:**

Component Name 1: DISC

**Component Description: Front Brake-Disc** 

Component Part Number: 41080-0701

### **Supplier Identification:**

#### **Component Manufacturer**

Name: Kawasaki Motors, Ltd.

Address: 1-1 Kawasaki-cho

Akashi, Hyogo Foreign States 673-8666

Country: Japan

#### **Chronology:**

- April 18, 2022: Kawasaki Motors, Ltd (KHI) received a report from its Japanese distributor (KMJ) that there was a vehicle installed with a smaller than specified diameter brake disc on the front brake. KHI Quality Assurance Division started investigating.
- April 19, 2022: KHI asked dealerships which received vehicles assembled on the same day as the problem vehicle to search for additional instances of the problem. Two more vehicles with same defect were found.
- April 19, 2022: It was found that during the manufacturing process, the incorrect front brake disc assembly may have been used on September 1st and 7th. Only Japanese spec vehicles were assembled on those days.
- · April 22, 2022: KHI decided to initiate a recall campaign for the Japanese market to address this issue.
- April 25, 2022: KMC informed NHTSA that KHI had initiated a foreign recall for certain of these models.
- May 9, 2022: KHI received a report from KMJ that there was another vehicle with the same defect from outside of the initially identified range, which was the range recalled in the Japanese market.
- June 1, 2022: KHI decided to recall all vehicles of this model to be sure that it completely addressed this issue.

#### History of warranty claim

No.	Warranty claim date	Country		Mileage	Notes
1	April 18, 2022	JPN	82kr	n	
2	April 19, 2022	JPN	0km	Dealer stock	vehicle
3	April 19, 2022	JPN	0km	Dealer stock	vehicle
4	May 9, 2022	JPN	0km	Dealer stock	vehicle

Numbers of deaths / injuries: 0 claims

No warranty claims from US market as of June 9, 2022.

#### **Description of Remedy:**

Description of Remedy Program: The front brake disc will be replaced with the correct one (41080-0709),

and the brake pads will also be replaced with a new set by dealers, free of charge. The plan of reimbursement will be described on the owner's letter as follows: If you have experienced the failure described above prior to receiving this letter and have paid to have it corrected, you may be eligible for full or partial reimbursement for your documented cost of repair(s). To apply for reimbursement, please send copies of current owner and VIN information along with copies of repair orders and payment confirmation to the following address: Kawasaki Motors Corp., U.S.A. ATTN: Customer

Care P.O. Box 25252 Santa Ana, California 92799-5252

How Remedy Component Differs The difference can be identified by diameter of the front brake-disc.

from Recalled Component: LAX230A/G(ABS): 265mm, LX230b/d(Non-ABS) and LX230E/F(Non-

street): 240mm.

Identify How/When Recall Condition Similar parts will be further separated to avoid picking of the wrong parts.

was Corrected in Production: A check process will also be added at final inspection to confirm the diameter of the front brake-disc. An inspection will be added at final

diameter of the front brake-disc. An inspection will be added at final inspection to confirm the specifications of the front brake disc. These

countermeasures have been in effect since April 21, 2022.

#### **Recall Schedule:**

Description of Recall Schedule: KMC will distribute both electronic and paper copies of a Recall Service

bulletin to all Kawasaki motorcycle dealers. KMC will mail the owner notification letter via U.S.P.S. enclosed in an envelope with the statement "Important Recall Safety Information" printed on the outside of the

envelope.

Planned Dealer Notification Date: JUN 23, 2022 - JUN 23, 2022 Planned Owner Notification Date: JUN 27, 2022 - JUN 27, 2022

\* NR - Not Reported