

**IMPORTANT SAFETY RECALL NOTICE – 22V396**

**This notice applies to your vehicle(s) appearing on the attached list**

July 2022

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain G5 models, year models 2017-2018, built on Ford chassis, and manufactured between June 1, 2017, and February 11, 2019.

**So that we can notify you of recalls affecting your vehicle(s), it is important that you inform us of any change or error in your mailing address, vehicle ownership or status.**

(Please use the form at the bottom of this letter)

In vehicles built with an elevated floor and equipped with an electrically adjustable driver's seat, the driver's seat may have been installed with a bracket that may be incompatible with the pretensioner mechanism that tightens the seat belt, notably in case of frontal impact accident.

In case of impact, if the function of the pretensioner mechanism is impaired, protection of the occupant may be lessened, enhancing the risks of injury.

**To complete this recall**, locate the unit(s) in your fleet that appear on the attached List of Recalled Vehicles and inspect the vehicles according to the attached instructions to determine whether the incompatible bracket was used during the driver's seat installation.

If the inspection reveals that the incompatible bracket was used, please contact a **Micro Bird dealer** to make an appointment to have the situation corrected, free of charge. Visit <https://www.microbird.com/dealers> to locate a Micro Bird dealer near you.

If the inspection confirms that the driver's seat has been installed correctly, please complete the form section of the List of Recalled Vehicles for each of your vehicles, and once signed and dated, submit it to the Recall portal at <https://supportclient.microbird.com> on the Form tab for Recall 22-093-CUC.

**Note:** If you have never registered on our Recall portal, use your Portal D that appears on the List of Recalled Vehicles to create a User Account. Once created, you will only need your email address and password to access your User Account. If you already have a User Account, no Portal ID appears on your List of Recalled vehicles.

If not possible to have your vehicle corrected at a Micro Bird dealer:

- 1- Contact Micro Bird at [recall@microbird.com](mailto:recall@microbird.com), using **22-093-CUC** or **22V396** in the Subject area, to order parts and correction instructions
- 2- Please have the correction applied at a certified garage.
- 3- Complete, for each of your vehicles, and sign, the form section of the List of Recalled Vehicles included with this Notification.
- 4- Once you have completed or declined the recall for all your vehicles, for reimbursement, transmit the completed and signed List of Recalled Vehicles and your detailed invoice(s) to a **Micro Bird dealer**.

We evaluate that it may take three (3) hours to repair your vehicle.

Micro Bird Corporation will reimburse parts and labor to mitigate this recall, but it will be your responsibility as owner to inspect your vehicle(s) and, if the defect is detected, to contact a Micro Bird dealer to have the defect corrected.

Please send any question or concern regarding this recall campaign to [recall@microbird.com](mailto:recall@microbird.com), using **22-093-CUC** or **22V396** in the Subject area.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

**Changed address or sold the vehicle?**

If you have changed address, or have sold the vehicle, please complete this form, and send it to Micro Bird Corp. by email at [recall@microbird.com](mailto:recall@microbird.com), using **22-093-CUC** or **22V396** in the Subject area. The information you provide will be used to update our files and, if needed, notify the new owner about this recall.

**Recall 22-093-CUC / NHTSA Recall # 22V396**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved, or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):
- I no longer own the vehicle (indicate the name/address and phone number of new owner).

Complete the following section **only** if your company has changed its name or moved or to provide the name and address of the new owner

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_