

## **Frequently Asked Questions (FAQs) for NonCompliance Recall N222361930 Noncompliant Brake Fluid Reservoir Cap**

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the Safety recall identified above.

**Q1) Which vehicles are involved?**

**A1)** General Motors has decided that certain 2022 model year Cadillac XT6 vehicles may fail to conform to S5.4.3 of Federal Motor Vehicle Safety Standard (FMVSS) No. 135, "Light vehicle brake systems."

**Q2) What is the issue or condition?**

**A2)** The brake fluid reservoir cap on these vehicles may be missing the reservoir labeling required: "WARNING: Clean filler cap before removing. Use only DOT4 fluid from a sealed container."

**Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?**

**A3)** None

**Q4) What is the remedy/repair?**

**A4)** Dealers will inspect the brake fluid reservoir cap and replace it if necessary.

**Q5) What is the safety risk? Is the vehicle safe to drive?**

**A5)** A failure to prevent introduction of debris into the brake fluid reservoir after removing the cap could degrade brake performance over time, increasing the risk of a crash.

**Q6) Does the customer have to pay for this remedy/repair?**

**A6)** No, this inspection/repair will be done at no cost to the customer.

**Q7) Is the remedy/repair available now?**

**A7)** Yes, please see the attached bulletin for details.

**Q8) What should customers do until recall repairs can be completed? Are there any special instructions?**

**A8)** If special instructions are provided, they will be included in the notification letters to customers.

**Q9) How can customers check to see if their vehicle is involved in this field action?**

**A9)** Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at <https://my.gm.com/recalls> or via NHTSA's website at <https://vinrcl.safercar.gov/vin/>.

**Q10) If customers are concerned, can they get a rental car or courtesy transportation?**

**A10)** Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Please refer to Warranty Administration Bulletin #17-NA-073: Field Action Courtesy Transportation Policy for further information.