# N222369130 Noncompliant Brake Fluid Reservoir Cap



Release Date: June 2022 Revision: 01

**Revision Description:** This bulletin is being revised to add the customer letter. Please discard all previous copies of N222369130.

Attention:

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

		Model Year			
Make	Model	From	То	RPO	Description
Cadillac	XT6	2022	2022		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	General Motors has decided that certain 2022 model year Cadillac XT6 vehicles may fail to conform to
	S5.4.3 of Federal/Canada Motor Vehicle Safety Standard (F/CMVSS) No. 135, "Light vehicle brake
	systems." The brake fluid reservoir cap on these vehicles may be missing the reservoir labeling required
	by S5.4.3: "WARNING: Clean filler cap before removing. Use only[DOT4] fluid from a sealed
	container." A failure to prevent introduction of debris into the brake fluid reservoir after removing the cap
	could degrade brake performance over time, increasing the risk of a crash.
Correction	Dealers will inspect the brake fluid reservoir cap and replace it if necessary.

#### **Parts**

Quantity	Part Name	Part No.
1	Brake Fluid Reservoir Cap	84502401

Important: Due to limited initial parts availability, dealers are encouraged not to order recall parts for use as shelf stock. Parts should only be ordered when inspection determines that it is necessary to replace the part.

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

#### **Warranty Information**

Labor		Labor	Trans.	Net
Operation	Description	Time	Type	Item
9106378	Brake Reservoir Cap Inspect/Replacement	0.2	ZFAT	N/A

#### Service Procedure

Important: Service Agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

- Open the hood.
- 2. Inspect the Brake Fluid Reservoir Cap.

# N222369130 Noncompliant Brake Fluid Reservoir Cap





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- If the Brake Fluid Reservoir Cap matches the cap shown above, no further action is required. Proceed to step 5.
- If the Brake Fluid Reservoir Cap DOES NOT match the cap shown above, replace the cap. Proceed to step 3.
- 3. Remove the Brake Fluid Reservoir cap.
  - Discard the old brake fluid reservoir cap.
- 4. Install the new Brake Fluid Reservoir cap.
- 5. Close the hood.

#### Dealer Responsibility - For USA & Export (USA States, Territories, and Possessions)

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

#### **Dealer Responsibility** – All

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this recall <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

### N222369130 Noncompliant Brake Fluid Reservoir Cap



Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this field action enters your vehicle inventory you must take the steps necessary to ensure the program correction has been made before selling the vehicle. In addition, for vehicles entering your facility for service, you are required to ensure the customer is aware of the open field action and make every reasonable effort to implement the program correction as set forth in this bulletin prior to releasing the vehicle.

#### Dealer Reports - For USA & Export

For dealers with involved vehicles, a listing has been prepared and will be available through GM GlobalConnect Maxis Field Action Reports or sent directly to export dealers. The Inventory tab of the dealer reports will contain VINs that apply to this recall. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will contain customer names and addresses from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall may be a violation of law in several states.

#### Courtesy Transportation - For USA & Canada

Courtesy transportation is available for customers whose vehicles are involved in a product program and still within the warranty coverage period. See General Motors Service Policies and Procedures Manual for courtesy transportation program details.

#### **Customer Notification**

USA & Canada - General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).



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# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN:

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2022 model year Cadillac XT6 vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 135, "Light vehicle brake systems." As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

### IMPORTANT

- Your vehicle is involved in GM safety recall N222369130.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

# Why is your vehicle being recalled?

The brake fluid reservoir cap on these vehicles may be missing the reservoir labeling required by S5.4.3: "WARNING: Clean filler cap before removing. Use only DOT4 fluid from a sealed container." A failure to prevent introduction of debris into the brake fluid reservoir after removing the cap could degrade brake performance over time, increasing the risk of a crash.

#### What will we do?

Your GM dealer will inspect the brake fluid reservoir cap and replace it if necessary. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection and if necessary, service correction time of approximately 20 minutes.

# What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

# Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

For the hearing or speech impaired, please contact our Customer Assistance Center using the Telecommunication Relay Service by dialing 711 then providing the appropriate Customer Assistance Center number for your vehicle.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-333-4223	711 / 1-800-833-2438
Puerto Rico – English	1-866-467-9700	
Puerto Rico – Español	1-866-467-9700	
Virgin Islands	1-866-467-9700	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to http://www.nhtsa.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 22V392.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**F/CMVSS Noncompliance Recall** N222369130 Noncompliant Brake Fluid Reservoir Cap



Vice President Global Product Safety and Systems

GM Recall: N222369130