



[Customer Name]
[Customer Address]
[Customer Address]
[Customer Address]

Escape Trailer Industries LP
43851 Industrial Way,
Chilliwack, BC Canada
V2R 4L2

[Date]

IMPORTANT SAFETY RECALL

NHTSA Recall No. 22V-388

Subject: Safety Recall Notice 22E-035 for Suburban SDS2 drop in cooktop.

This notice applies to your vehicle: [Trailer Model]

Your Vehicle Identification Number: [VIN]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Escape Trailer Industries has decided that a defect which relates to motor vehicle safety exists in certain 2018-2021 Escape 17, 19, 21, and 5.0TA travel trailers, equipped with a Suburban SDS2 drop in cooktop.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

What is the issue?

Suburban Manufacturing is recalling SDS2 – 2 Burner cooktops that were installed on Escape RV travel trailers. The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through travel in an Escape RV. The burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

What will Escape do?

Escape Trailer Industries is contacting all affected customers to make them aware of this defect and providing customers with contact details for Suburban in order for them to request a replacement unit at no cost.

What should you do?

You or your dealer must contact Suburban's Customer Service department at 423-775-2131 ext 7101 or via email at orders@suburbanmfg.com or laborclaims@airxccl.com. Suburban will coordinate with you about the replacement cooktop.

How long will this take?

Escape Trailer estimate that the removal of the recalled unit and the installation of the replacement unit will take 0.75 hours.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

Can we assist you further?

If you require further assistance in getting your vehicle repaired, please contact recall@escapetrailer.com.
If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov.

What if you are a Lessor?
Federal law requires that you forward a copy for this safety recall notice to the lessee within 10 days.

Thank you for your attention to this important matter.

Escape Trailer Industries Customer Service