

Part 573 Safety Recall Report

22V-388

Manufacturer Name : Escape Trailer

Submission Date : MAY 30, 2022

NHTSA Recall No. : 22V-388

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Escape Trailer

Address : 43851 Industrial Way
Chilliwack, BC 00 V2R4L2

Company phone : 6047031650

Population :

Number of potentially involved : 880

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2018-2021 Escape Trailer Escape 17, Escape 19, Escape 21, Escape 5.0TA

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Recall population was calculated based all Escape Trailers produced during the period with the standard Suburban 3032AST cooktop.
Escape Trailer is a direct to consumer manufacturer and provides customers the option to add an alternative cooking appliance. Those customers with an alternative cooking appliance are not included in the recall.
Escape purchased 880 units from Suburban's distributor in Canada.

Production Dates : MAR 01, 2018 - JUL 30, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through travel.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The burner tube could crack resulting a leak of propane. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

Description of the Cause : Suburban Lab analysis of failed burner tubes indicate hardening of the aluminum burner tubes likely caused by repeated impact or excessive vibration.

Identification of Any Warning that can Occur : The owner could possibly hear a louder than normal hissing sound when the cooktop gas valve is turned to the "on" position.

Involved Components :

Component Name 1 : SDS2

Component Description : 2 Burner Cooktop

Component Part Number : 3032AST

Supplier Identification :**Component Manufacturer**

Name : SUBURBAN MANUFACTURING CO

Address : 676 BROADWAY
DAYTON Tennessee 37321

Country : United States

Chronology :

9/24/2020 - Suburban was notified by an Escape RV customer of an issue with their SDS2 cooktop.

09/25/2020 - Suburban opens and investigation on the SDS2 cooktop.

11/11/2020 - Lab Analysis completed on failed cooktop burner tubes indicating hardening.

11/2020 - 8/2021 - Suburban communicates with Escape RV regarding the issue.

08/19/2021 - Suburban requests information on the usage of the SDS2 and the vehicle information the cooktops are installed in.

09/2021 - Information and Data is exchanged between Escape RV and Suburban. Escape notes vibration of the unsupported regulator mass as a possible cause for the work hardening on the aluminum tubes.

10/1/2021 - Issue was forwarded to THOR Corporate for review.

10/7/2021 - THOR review complete issue determined to be isolated to Escape RV. No further actions taken due to lack of cooperation by Escape RV.

2/18/2022 - NHTSA ODI office notifies Suburban of 2 VOQs associated with the SDS2 cooktop recently filed.

3/4/2022 - Suburban forwards VOQs to THOR VSRC office for review. THOR requests any warranty claims data from Forest River, Winnebago, and Airstream. Over the next two weeks all three confirmed no issues with the SDS2 Cooktop.

3/25/2022 - THOR VSRC responds to NHTSA inquiry from 2/18/2022.

4/15/2022 - Suburban sends remedy notice to Escape.

4/23/2022 - Escape responds requesting 1 week to review.

4/25/2022 - Suburban decides to initiate an equipment safety recall for the SDS2 cooktops used in Escape RVs.

5/27/2022 - Escape receives formal written notification from Suburban for the recall.

Description of Remedy :

Description of Remedy Program : Suburban will provide a replacement SDS2 cooktop to Escape RV owner's. With proper documentation, Suburban will reimburse owners for the retail cost of an SDS2 cooktop if it was replaced prior to the issuing of this recall.

How Remedy Component Differs from Recalled Component : The remedied component contains Stainless Steel burner tubes to replace the aluminum tubes. The product number has also changed to 3332AST.

Identify How/When Recall Condition was Corrected in Production : Escape RV discontinued the use of the SDS2 cooktop in production. No production change was made by Suburban of the SDS2 cooktop.

Recall Schedule :

Description of Recall Schedule : Escape will notify all affected customers via mail within 60days.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : JUN 15, 2022 - JUL 30, 2022

* NR - Not Reported