



IMPORTANT SAFETY RECALL

This Notice Applies to Your Vehicle:

«VIN» «Column1»

«Name» «Last_Name»

«Address»

«City», «State», «Zip»

«Country»

February 2, 2023

From: Roadtrek 'inc.

RE: Notice of Recall: **NHTSA 22V385**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Roadtrek Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2021 to 2022 Roadtrek, Zion, Zion SRT Zion Slumber, Chase, Play, Play SRT and Play Slumber vehicles manufactured from November 4, 2021 through May 24, 2022, and built on the Dodge RAM ProMaster Chassis.

Dometic Corporation has issued **NHTSA Recall 22E021** for a series of their P18022 model propane cooktops. The burner control valve, mated directly to the control knob via the valve stem, may leak propane gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burners. This ignition will result in a small pilot style flame directly at the burner control knob and increase the risk of fire.

The **Corrective Action** requires that you inspect your Roadtrek vehicle to identify the serial number of the cooktop and then compare the serial number to the attached list of defective product provided by Dometic. Instructions to locate the serial number of your cooktop is enclosed. If you identify that your serial number is on the list of defective product, you are to fill out the attached [22E021 Cooktop Top Recall Replacement Request Form](#) and submit it directly to Dometic by email to recall.cooktop.22E021@dometic.com. Dometic will replace all defective cooktops at no charge. Dometic will direct you to their closest dealer where the Installation of a replacement cooktop will be done at no cost to you. The replacement will take approximately 1 hour.

If you had this repair performed before you received this letter you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. **For more information, please contact, Roadtrek Inc., at 1-888-762-3873.**

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own the vehicle, please inform Roadtrek Inc. of the new owner online at salesupport@roadtrekinc.com.

We regret any inconvenience these actions may cause. If this notification is inadequate or the corrections are not made in accordance with this notification within 60 days, you may advise the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Roadtrek Inc.

20 Tyler Street, Cambridge, Ontario Canada N1T 0E4
info@roadtrekinc.com | www.roadtrek.com