

# Keystone RV Company

6/21/22

## SAFETY ADVISORY # 22-433

### Red Rock Table/Bed Base

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that vehicles in the recall population were built with a Red Rock brand table/bed base that may have incomplete welds on the hinges of the base. Under certain conditions during use, the welds on the table/bed base can fail leading to an increased risk of personal injury.

**Models Included:** 2022 Cougar Fifth Wheel /Travel Trailers: Models 24RDS, 25RDS, 25RDSWE, 30BHS

**Serial Number Ranges:** NC504669 - NC507563  
NL505775 - NL507091  
NV504458 - NV508556

**Parts Required per inspection:** 1 – KRV # 596844 - Table - Leg/Bed Base - 28 1/8" (*This part must be ordered by VIN*)

**Tools Required:** - Screw gun

### This Safety Advisory requires a Pre-Authorization & Photograph

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

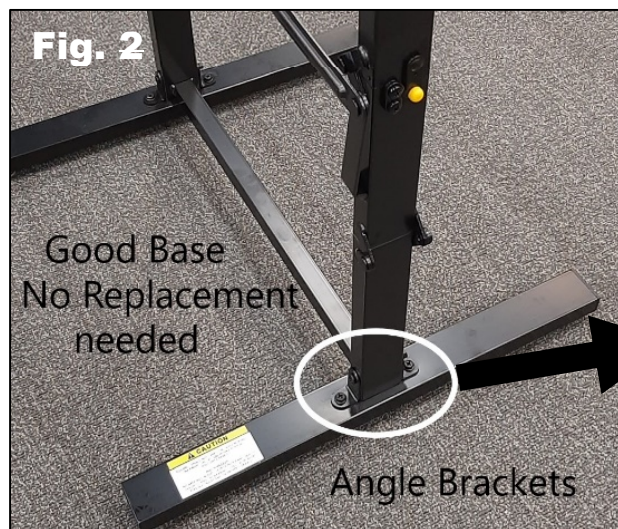
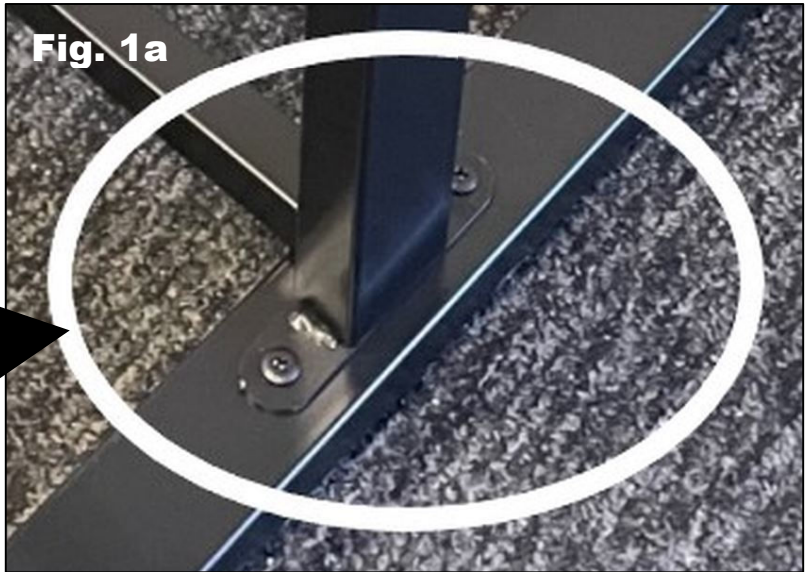
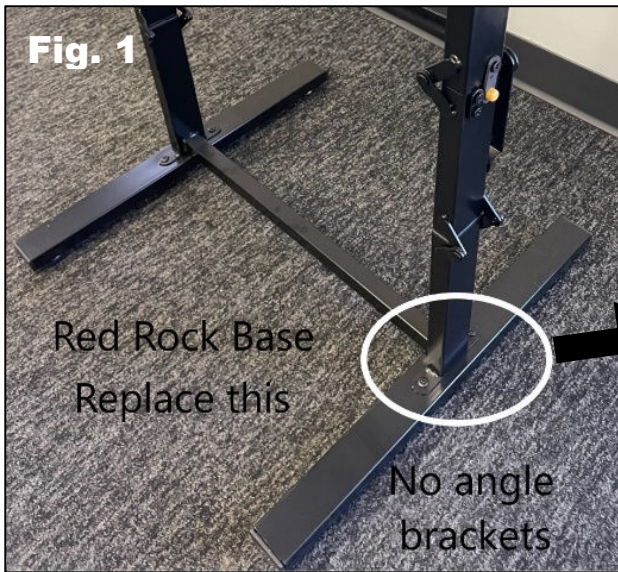
**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to inspect the table/bed base and replace if it is a Red Rock brand, see Figure 1. Pictures required of base, as identified in Figures 1 through 3 below.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.



**Step 2**

Inspect the base. See the Red Rock Table base in Figure 1 and 1a. If the base is not a Red Rock brand table/bed base as seen in Figures 2 and 3 no further action is needed, proceed to warranty reimbursement. If the base is a Red Rock proceed to step 3.

**Step 3**

Remove the table top from the Red Rock table/bed base and install it on the 596844 - Table - Leg/Bed Base - 28 1/8".

**Step 3**

Proceed to warranty reimbursement for repair.

**WARRANTY REIMBURSEMENT**

**INSPECTION ONLY**

Submit a Pre-Authorization request then claim with pictures on Key Express using **Flat Rate Code # 7143342K**

In the Complaint section note: Safety Advisory # 22-433

In the Cause section note: Safety Advisory # 22-433

In the Correction section note: Not a Red Rock Base as described in Figures 2 or 3.

The amount of time authorized for this repair is **0.3 hour**.

**REPLACE**

Submit a Pre-Authorization request then claim with pictures on Key Express using **Flat Rate Code # 7143342B**

In the Complaint section note: Safety Advisory # 22-433

In the Cause section note: Safety Advisory # 22-433

In the Correction section note: Replaced Red Rock Table Base as described in Figure 1.

The amount of time authorized for this repair is **0.5 hour**.

**PARTS DISPOSITION**

Return part not required, only need pictures. Field scrap Red Rock Base.

Please call Keystone RV Customer Service at **866-273-1454** if you have any questions.