Part 573 Safety Recall Report

22V-381

Manufacturer Name: Forest River, Inc.
Submission Date: MAY 27, 2022
NHTSA Recall No.: 22V-381
Manufacturer Recall No.: 40-1516



Manufacturer Information:

Population:

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 483

Address: 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

Vehicle Information:

Vehicle 1: 2021-2022 Forest River Inc. Berkshire Class A Motorhomes

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information : Manufacturing records and employment records indicate that the concern started on

May 1, 2020 and was found during an engineering audit the week of May 16, 2022.

2021 BERKSHIRE BEA34B-360 45 2021 BERKSHIRE BEA37A-380 16 2021 BERKSHIRE BEA39A-360 33 2021 BERKSHIRE BEA40C-380 25 2021 BERKSHIRE BEA40D-380 10 2021 **BERKSHIRE** BEA40E-380 55 2021 **BERKSHIRE** BEA40F-360 16 2021 BERKSHIRE BEA45A-450 47 2021 **BERKSHIRE** BEA45B-450 2 2021 BERKSHIRE BEA45CA-450 47 2022 **BERKSHIRE** BEA34B-360 27 2022 BERKSHIRE BEA37A-380 11 2022 BERKSHIRE BEA39A-360 16 2022 BERKSHIRE BEA40C-380 26 2022 BERKSHIRE BEA40D-380 5 2022 BERKSHIRE BEA40E-380 27 2022 BERKSHIRE BEA40F-360 15 2022 BERKSHIRE BEA45A-450 25 2022 **BERKSHIRE** BEA45CA-450 23 2022 BERKSHIRE BEA45E-450

Grand Total 483

Production Dates: JUN 04, 2020 - MAY 18, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect:

Description of the Defect: An incorrect circuit breaker was installed in the vehicles' house distribution

subpanel, which does not allow the internal spring retention mechanism to

properly contact the subpanel.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the circuit breaker's internal spring retention mechanism does not properly

contact with the subpanel, this condition could cause excessive heat, which

could increase the risk of a fire.

Description of the Cause : Manufacturing error.

Identification of Any Warning None

that can Occur:

Involved Components:

Component Name 1: 20/15AMP - 110V Breaker with short stab slot

Component Description: 20/15AMP - 110V Breaker with short stab slot

Component Part Number: N/A

Supplier Identification:

Component Manufacturer

Name: NR

Address: NR

NR

Country: NR

Chronology:

On May 16, 2022 During a routine electrical engineering audit it was determined that an incorrect circuit breaker was installed in the vehicles' house distribution subpanel which does not allow the internal spring retention mechanism to properly contact the subpanel.

On May 20, 2022, Forest Rivers Office of Corporate Compliance was made aware of the issue.

On May 23, 2022, Forest Rivers Office of Corporate Compliance started to research the issue with the

manufacturing plant to determine the vehicles affected. Manufacturing records and employment records indicate that the concern started on May 1, 2020 and was found during an engineering audit the week of May 16, 2022.

On May 27, 2022, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy:

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install the correct breaker in the subpanel.

> What is the Forest River Customer Service Phone Number? (574) 522-1368

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Berkshire

Forest River, Inc.

Attn: WARRANTY MANAGER

1800 West Hively Elkhart, IN 46517

from Recalled Component:

How Remedy Component Differs The correct Long Stab Breaker will now be installed in the subpanel

Recalled Component - 20/15AMP - 110V Breaker with short stab slot Replacement Component - 15/20 Long Stab Breaker: Q1520NC

Identify How/When Recall Condition During the week of May 16, 2022, the manufacturing plant leadership was Corrected in Production: decided that a weekly audit of the vehicles will be required to ensure the proper parts are being used to manufacture these vehicles. Including the 110V breakers.

Recall Schedule:

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date : JUL 06, 2022 - JUL 06, 2022 Planned Owner Notification Date : JUL 06, 2022 - JUL 06, 2022

* NR - Not Reported