

Part 573 Safety Recall Report

22V-381

Manufacturer Name : Forest River, Inc.**Submission Date :** JUL 01, 2022**NHTSA Recall No. :** 22V-381**Manufacturer Recall No. :** 40-1516**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 483

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Inc. Berkshire Class A Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Manufacturing records and employment records indicate that the concern started on May 1, 2020 and was found during an engineering audit the week of May 16, 2022.

2021	BERKSHIRE	BEA34B-360	45
2021	BERKSHIRE	BEA37A-380	16
2021	BERKSHIRE	BEA39A-360	33
2021	BERKSHIRE	BEA40C-380	25
2021	BERKSHIRE	BEA40D-380	10
2021	BERKSHIRE	BEA40E-380	55
2021	BERKSHIRE	BEA40F-360	16
2021	BERKSHIRE	BEA45A-450	47
2021	BERKSHIRE	BEA45B-450	2
2021	BERKSHIRE	BEA45CA-450	47
2022	BERKSHIRE	BEA34B-360	27
2022	BERKSHIRE	BEA37A-380	11
2022	BERKSHIRE	BEA39A-360	16
2022	BERKSHIRE	BEA40C-380	26
2022	BERKSHIRE	BEA40D-380	5
2022	BERKSHIRE	BEA40E-380	27
2022	BERKSHIRE	BEA40F-360	15
2022	BERKSHIRE	BEA45A-450	25
2022	BERKSHIRE	BEA45CA-450	23
2022	BERKSHIRE	BEA45E-450	12
Grand Total			483

Production Dates : JUN 04, 2020 - MAY 18, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : An incorrect circuit breaker may have been installed in the vehicles' house distribution subpanel, which does not allow the internal spring retention mechanism to properly contact the subpanel.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the circuit breaker's internal spring retention mechanism does not properly contact with the subpanel, this condition could cause excessive heat, which could increase the risk of a fire.

Description of the Cause : Manufacturing error.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : 20/15AMP - 110V Breaker with short stab slot

Component Description : 20/15AMP - 110V Breaker with short stab slot

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On May 16, 2022 During a routine electrical engineering audit it was determined that an incorrect circuit breaker was installed in the vehicles' house distribution subpanel which does not allow the internal spring retention mechanism to properly contact the subpanel.

On May 20, 2022, Forest Rivers Office of Corporate Compliance was made aware of the issue.

On May 23, 2022, Forest Rivers Office of Corporate Compliance started to research the issue with the

manufacturing plant to determine the vehicles affected. Manufacturing records and employment records indicate that the concern started on May 1, 2020 and was found during an engineering audit the week of May 16, 2022.

On May 27, 2022, Forest Rivers Corporate Recall Committee voted to recall.

On June 2, 2022, upon receipt of the Acknowledgement letter from NHTSA it was requested to have warranty data supplied as well as if there were any injuries or deaths. Upon reviewing, we responded to NHTSA that his concern was found during an internal engineering audit. Warranty data review did not apply. We are also unaware of any deaths or injury claims.

On June 6, 2022, NHTSA asked that the above information be added to the chronology. Filed Amendment.

On July 1, 2022, OCC received notice from the manufacturing plant that not all 110V breakers within this recall may actually be affected. OCC revised the Description of Defect to say "An incorrect circuit breaker may have been installed in the vehicles' house distribution subpanel, which does not allow the internal spring retention mechanism to properly contact the subpanel." Whereas the word "may" stated "was".

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy to install the correct breaker in the subpanel.

What is the Forest River Customer Service Phone Number? (574)
522-1368

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Berkshire
Forest River, Inc.
Attn: WARRANTY MANAGER
1800 West Hively
Elkhart, IN 46517

How Remedy Component Differs from Recalled Component : The correct Long Stab Breaker will now be installed in the subpanel

Recalled Component - 20/15AMP - 110V Breaker with short stab slot
Replacement Component - 15/20 Long Stab Breaker: Q1520NC

Identify How/When Recall Condition was Corrected in Production : During the week of May 16, 2022, the manufacturing plant leadership decided that a weekly audit of the vehicles will be required to ensure the proper parts are being used to manufacture these vehicles. Including the 110V breakers.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 06, 2022 - JUL 06, 2022

Planned Owner Notification Date : JUL 06, 2022 - JUL 06, 2022

* NR - Not Reported