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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2020 CR-V Fuel Tank
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DATE: May 27, 2022

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2020 CR-V Fuel Tank

On May 26, 2022, American Honda notified NHTSA of a stop sale and safety recall for 212 model year 2020 CR-V units. The fuel level indicator may incorrectly indicate the amount of fuel remaining in the tank. An incorrect measurement from the fuel indicator can lead to driving the vehicle on a low tank or until empty, potentially leading to a vehicle stall or no start condition. Refer to your eResponsibility report or **perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

Due to a manufacturing process error, a small number of absorber clips may not have been properly welded to the fuel tank potentially allowing them to separate from the tank. A separated absorber clip may allow the front tank absorber to block the fuel pump meter arm causing inaccurate fuel level indication.

REPAIR

Affected vehicles will require replacement of the fuel tank.

PARTS

Parts are available at launch through normal parts ordering. Due to the small population of affected vehicles, please confirm vehicle is at your dealership or is scheduled for repair prior to ordering.

TOOLS

There are no special tools required for this repair.

SERVICE BULLETIN

Service Bulletin 22-020, *Safety Recall: 2020 CR-V Fuel Tank* is posted to the Service Information System (SIS) as of May 27, 2022. It includes repair, parts, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early July 2022.

As always, be sure to perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.