

July 2022

## IMPORTANT SAFETY RECALL 22V-376

Dear McNeilus Vehicle Owner:

Ref: NHTSA Insufficient Clearance Between Tire and Fender 22V-376

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Concrete Mixer Bridgemaster V trucks. These vehicles were built May 1, 2021 and January 31, 2022.

### **! I M P O R T A N T !**

- Your McNeilus vehicle is being recalled.
- Contact McNeilus at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

#### **Why is a recall being conducted?**

McNeilus has identified that some vehicles were manufactured with the incorrect fender tube for mounting the Bridgemaster tag axle fenders. If the tire makes contact with the fender and/or fender tube, the components may detach from the vehicle and may create a road hazard, increasing the risk of a crash.

#### **What are we doing about the problem?**

McNeilus will provide customers with instructions on how to install correct fender tubes on the tag axle. Customers would purchase the parts, perform the repairs, and then file parts/labor reimbursement through normal warranty process. Customers can also choose to have a McNeilus service center perform the repair work free of charge.

#### **What should you do?**

- Repairs should take less than 3 hours
- Customers can also choose to have an McNeilus service center perform the repair work free of charge
- Any additional questions please contact McNeilus at 1-888-686-7278.

**McNEILUS TRUCK & MANUFACTURING, INC.**

524 EAST HIGHWAY STREET | POST OFFICE BOX 70 | DODGE CENTER, MN 55927 | 507.374.6321 | FAX 507.374.6354



**What if you no longer own this vehicle?** If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

**Who should you contact if you have further questions or concerns?** If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

**If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.**

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
McNEILUS COMPANIES

**McNEILUS TRUCK & MANUFACTURING, INC.**

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