



REV GROUP

FIRE CHASSIS

1541 Reynolds Road Charlotte, MI 48813

SPARTANCHASSIS.COM

IMPORTANT SAFETY RECALL – 22V-373

This notice applies to the vehicle identification number below.

488131050000000000000000000000

GREENVILLE TOWNSHIP FIRE DEPT

2022100000000000000000000000

2022100000000000000000000000

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2021-2023, Gladiator, MetroStar and FC-94 model emergency response chassis cabs.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Weldon, a division of Akron Brass Company, produces Node, an electrical multiplex module. In the affected products, the Node contains a termination resistor installed on the node circuit board instead of the termination resistor being installed only within the electrical harness. If the vehicle network design has not accounted for this additional resistor, it may reduce the bus resistance below the defined tolerance levels and may lead to a loss of data on the CAN network. Installations with multiple nodes are more likely to experience the condition.

If the bus resistance is reduced, the CAN network connection could fail which may interrupt the transfer of data on this connection. If the CAN network connection is interrupted or fails and depending on how the vehicle's electrical systems are designed, it may impact the operation of various electrical loads controlled by the Node, including vehicle lighting, which may increase the risk of a crash.

Corrective Action:

Spartan Dealers will remove and replace the two Hercules HC 1.5 nodes. There is no cost to the vehicle owner for the recall remedy.

Labor Time:

Estimated time for the remedy may be up to 2 hours for removal, installation and programming of both nodes.

What You Should Do:

If you need further assistance with this notification, contact your local dealer to have the work performed. If you cannot locate a dealer, call Spartan at 1-800-867-6478 to locate your nearest dealer. Steps will be taken to ensure the recall is performed at the nearest dealer.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 1-800-867-6478.

Information Change:

If you have changed your address, sold or traded your vehicle, please email us at Firetruckservice@spartanmotors.com to provide updated information.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan at 1-800-867-6478. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,

Spartan Fire, LLC.