

Part 573 Safety Recall Report

22V-371

Manufacturer Name : Cross Country Mfg., Inc.

Submission Date : SEP 13, 2022

NHTSA Recall No. : 22V-371

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Cross Country Mfg., Inc.

Address : PO BOX 565
2355 STATE HIGHWAY 206 GREENE
NY 13778

Company phone : 999

Population :

Number of potentially involved : 72

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2022-2022 Cross Country 4T16, 4T18, 4T20, 58DT4, 610DTLP, 610DT8LP, 610DTL, 610DT6, 612DT8LP, 616TL6, 617TL6, 618TL6, 616TK, 620TL6, 616CD

Vehicle Type : TRAILERS

Body Style : ALL

Power Train : NR

Descriptive Information : Couplers were sent to us from 9/1/21 to 3/15/2022. The couplers were not used on all of our trailers.

Production Dates : SEP 15, 2021 - MAR 31, 2022

VIN Range 1 : Begin : 431FS1628N1000019 End : 4C91F2129N1643116 ☒ Not sequential

Vehicle 2 : 2022-2022 Cross Country 616CF, 618CF

Vehicle Type : TRAILERS

Body Style : ALL

Power Train : NR

Descriptive Information : Couplers were sent to us from 9/1/21 to 3/15/2022. The couplers were not used on all of our trailers

Production Dates : SEP 15, 2012 - MAR 31, 2022

VIN Range 1 : Begin : 431FS1628N1000019 End : 4C01F2129N1643116 ☒ Not sequential

Description of Defect :

Description of the Defect : The couplers sold to us may not have been welded properly

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Could cause the trailer to un-couple from the tow vehicle, this could result in a crash.

Description of the Cause : The coupler was not welded properly, only spot welded

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Trailer Coupler

Component Description : 2 5/16" A-frame coupler

Component Part Number : CA-5400

Supplier Identification :

Component Manufacturer

Name : Pacific rim International, LLC

Address : 19120 SE 34th St., Suite 105
Vancouver Washington 98683

Country : United States

Chronology :

We were notified of the recall from Pacific Rim Trailer Products on 5/9/2022. On 5/13/22 we notified the dealers that could possibly have trailers affected by the recall. We received 51 of the couplers (3 of which we currently have in stock). Each dealer received a letter, listing the VIN and model of the possibly affected trailers. The dealers (as of this date) are contacting their customers to have the couplers inspected.

Description of Remedy :

Description of Remedy Program : Should there be a defective couplers (per Pacific Rim's specifications) our dealer will notify us. We will send a replacement coupler, to the dealer to be installed on the trailer. We will reimburse the dealer for up to 30 minutes of labor, to replace any coupler involved. Any repairs made prior to the issuance of this recall will be reimbursed completely to our customers. These are new vehicles and are covered under our 1 year Manufacturer's warranty against defects.

How Remedy Component Differs from Recalled Component : The couplers were only spot welded by Pacific Rim. The remedy coupler will be fully welded, per Pacific Rim's specifications.

Identify How/When Recall Condition was Corrected in Production : When we were made aware of the recall in May 2022, we inspected the stock on hand. At that time we found no couplers that were defective at our facility.

Recall Schedule :

Description of Recall Schedule : The dealers were immediately notified of possible problems and affected unites
Planned Dealer Notification Date : MAY 24, 2022 - MAY 31, 2022
Planned Owner Notification Date : JUN 01, 2022 - JUN 17, 2022

* NR - Not Reported