



IMPORTANT SAFETY RECALL

**This notice applies to your vehicle, 3C7WRNCL9NG186467
Braun Recall Notice: 22V370**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Braun Industries has decided a safety related defect may exist with some Weldon Hercules HC 1.5 I/O Nodes, Weldon Part Number 6060-1000-00, produced between April 21, 2022, and April 29, 2022.

In the affected products, Weldon installed a termination resistor on the circuit board. In this configuration and when combined with external resistors located in a harness or with multiple nodes that do not have external resistors, CAN communication may become compromised which can impact any of the electrical loads that are connected to the CAN, including vehicle lighting, potentially increasing the risk of a crash. Since V-MUX systems are configured to match user needs, some installations may not present an issue at initial acceptance test, but nevertheless should be remedied. You are receiving this notice because Braun records indicate you have received shipments of affected units.

Braun will remedy the affected units free of charge by replacing them with Hercules HC 1.6 that has the same functionality as the Hercules 1.5 but does not include the internal terminator resistor. Replacement Hercules HC 1.6 I/O Nodes are available as of May 15th, 2022. Replacement is done by removing the affected Hercules HC 1.5 I/O Nodes and installing Hercules HC 1.6 I/O Nodes. Replacement labor for each node replacement is 15 minutes per node. Nodes will require OEM programming which can be done by USB thumb drive.

Affected Part	Hercules HC 1.5	Part Number 6060-1000-00
Replacement Part	Hercules HC 1.6	Part Number 6060-1010-00

Please contact Braun Industries to arrange replacement of the affected Hercules HC 1.5 I/O Node(s) in your vehicle(s). The Braun Service contact information is as follows:

Phone: 877-344-9990 6:00 a.m. – 4:30 p.m. EDT,
Email: braunservice@braunambulances.com

It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

If Braun Industries is unable to arrange service as described above without charge within a 60 day period upon contacting Braun Industries, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

Any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee of a leased motor vehicle, by first-class mail to the most recent lessee known to the lessor. Such notification shall be mailed within ten days of the lessor's receipt of the notification from the vehicle manufacturer. This requirement applies to both initial and follow-up notifications but does not apply where the manufacturer has notified a lessor's lessees directly.

We apologize in advance for the inconvenience this issue may cause your organization. We will continue to work with Weldon and make every effort to make this as simple as possible on both our Dealers and our Customers.

Sincerely,

Kim Braun
President – U.S. Division