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NECESSARY
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IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 106 ANAHEIM, CA

POSTAGE WILL BE PAID BY ADDRESSEE

ISUZU COMMERCIAL TRUCK, INC.
CUSTOMER RELATIONS
PO BOX 66011
ANAHEIM CA 92816-9900

↑ Tear here ↑

ISUZU

ISUZU COMMERCIAL TRUCK OF AMERICA, INC.
1400 SOUTH DOUGLASS ROAD
SUITE 100
ANAHEIM, CA 92806



IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation

Issued in Accordance
With Federal Law

★★★★★
NHTSA
www.nhtsa.gov

SAFETY RECALL NOTICE



IMPORTANT SAFETY RECALL
NHTSA Recall 22V-362

This notice applies to your vehicle, [REDACTED]

JUNE 2022

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Your vehicle [REDACTED] 2022 model year Isuzu F-Series vehicle is involved in safety recall NHTSA 22V-362.

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022MY Isuzu F-Series vehicles produced through January 31, 2022. In the affected vehicles, the quick connector used to connect the fuel suction hose to the fuel inlet pipe of the engine was incorrectly sized with a larger quick connector. Because of the larger diameter of the quick connector, the sealing performance at this connection point is inadequate, resulting in the possibility of diesel fuel leakage from the connection point during the manufacturing or servicing process, which potentially **increases the risk of a fire**. It is also possible that the gap may allow outside air to be sucked into the fuel hose while the engine is running. Air intake into the fuel hose potentially increases the risk of engine stalling, **which could lead to a crash**.

WHAT WE WILL DO

Isuzu dealers will replace the fuel line quick connector with a new, appropriately sized, quick connector. This service will be performed **free of charge**.

WHAT YOU SHOULD DO

We recommend that you contact your Isuzu dealer to schedule an appointment. Although not necessary, please present this Owner Notification Letter at the time of your appointment or refer to Campaign Service Bulletin CB22-J-001B. We estimate that the inspection may take 24 minutes to perform. Additional time may be necessary depending on how appointments are scheduled and processed at your dealership. To locate the nearest Isuzu dealer you can visit our website at www.isuzucv.com or contact our Customer Relations Department at the number listed below.

Isuzu Commercial Truck of America
Customer Relations
1-866-441-9638

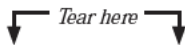
If you have any difficulty having this recall performed, we recommend that you call Isuzu customer relations at 1-866-441-9638. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the agency's toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.

IMPORTANT: *If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.*



Phone () - -
City
Address
Name

NEW ADDRESS INFORMATION

- Signature _____
- Sold vehicle, new owner / address below
- Moved, new address below
- Totaled/scrapped _____ / _____
- Stolen _____ / _____
- Never owned _____ / _____

Fuel Line Quick Connector Replacement
22V-362

Change of Ownership / Address

