

4/20/2022

OEM Name
Street
City, State, Zip

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



**This notice is sent to you in accordance with the requirements of the
National Highway Traffic and Motor Vehicle Safety Act**

**RE: NHTSA RECALL 22E021 for Dometic CE99-ZF and PI8022 Series
Cooktops**

Dear Valued Customer,

Dometic Corporation has determined that a potential safety-related defect exists with respect to the CE99-ZF and PI8022 series COOKTOPS manufactured between August 1, 2020 and June 30, 2021. Our records indicate that some of the product, (“cooktops”), listed below were purchased by your company and may either be in your inventory or have been installed in a RV that your company sells. Dometic Corporation apologizes for the inconvenience that this places on your business and the requirement that you now have, per CFR 49, Part 573, to initiate your own recall to handle these products.

Please note that as of this notice it is unlawful for you to sell a product that is installed, but not sold or is in your inventory before it has had the remedy applied.

Dometic Corporation is advising you to locate ALL the following models of recreational vehicle cooktops and quarantine those that have not been installed in a RV or that are still in your inventory. Furthermore, you will need to collect model, serial number, and VIN number of ALL RV’s that have been shipped with these model cooktops (corresponding to the serial numbers listed below) installed and provide that list to Dometic Corporation as early as possible. The following models with their respective serial number ranges may be in your inventory.



- CE99-ZF: Cooktop with two burners and safety glass cover
 - 02093610034000001 – 02093610034000600
 - 11993610034000001 – 11993610034000510
 - 12593610034000001 – 12593610034000500
- PI8022: Cooktop with two burners and safety glass cover
 - 11093610034600001 – 11093610034600550
 - 12393610034600001 – 12393610034600550

Dometic Corporation will provide full replacement cooktops as the remedy for this recall. The remedy kit will include instructions, a replacement unit, a mandatory recall response card (to be filled out at the time of the repair), and specific requirements that an authorized service center must install the remedy free of charge to the end use customer. All remedy installations at the OEM will require that the recall response card be filled out and returned to Dometic Corporation when the remedy is completed. The recall response card is an essential requirement to protect both the OEM and Dometic Corporation in the record keeping and reporting of the recall remedy process to NHTSA.

Please advise all your dealer body organizations, **that as of this notice, it is unlawful for them to sell a product that is installed but not sold to an end user or is in their inventory before it has had the remedy applied to the product.**

We understand that you may have sold and shipped product ahead of this notice and we are willing to participate in supporting you, by distributing the same remedy kits to your end use customers, if you so choose. Whether you choose to allow us to conduct this remedy campaign on your behalf or whether you elect to conduct the campaign on your own, please provide lists of customers, the vehicle type, VIN number, and other pertinent information needed to contact these customers and for the reporting responsibilities that Dometic Corporation has to NHTSA. Additionally, see section below entitled **“What you need to do.”**

The Problem:

The user of a recreational vehicle or marine vessel may become aware of the potential safety-related defect during operation of the cooktop. The burner control valve, mated directly to the control knob via the valve stem, may leak gas. This gas will leak directly into the recessed portion of the cooktop, where the knobs and ignitor are located, and may be ignited by the active burner(s). The ignition will result in a small pilot flame directly at the control knob.



What Dometic Corporation Will Do:

Dometic Corporation is aggressively approaching all OEM's, Dealers, Retailers, and End Users with certified letters (for which they must sign), defining the product, models, population, and direction on action to be taken.

The remedy will consist of 1) instructions to locate the cooktop serial number 2) Recall Response Card to be filled out and returned to receive the replacement unit. **Again, Dometic Corporation is supplying this recall remedy at no charge.**

If you are unsure, call 888-943-4905 or 574-389-3713 or email us at Recall.Cooktop.22E021@Dometic.com to confirm that your CE99-ZF or PI8022 series COOKTOPS are within the population of recalled units for Recall 22E021.

What You Need to Do:

Pursuant to NHTSA regulations, 49CFR 573.6, upon receipt of this notice the OEM must file their own Defect Report to NHTSA. If any of the vehicles in which the cooktops are installed are to be sold into Canada, you should also submit a defect report to Transport Canada.

Please make sure that you send Dometic Corporation an inventory of ALL units with one of these products in your stock, so that we can supply the replacement units for remedy expeditiously. **The remedy is being supplied at no charge.**

If you have any questions, please call us at 888-943-4905 or 574-389-3713 or email us at Recall.Cooktop.22E021@Dometic.com.

Sincerely,

Tyler S. See
Head of Product Safety

Dometic Corporation
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