

Part 573 Safety Recall Report

22V-361

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 27, 2022

NHTSA Recall No. : 22V-361

Manufacturer Recall No. : 51-1513



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 162

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Coachmen Nova, Galleria and Beyond Class B Recreational Vehicles
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The supplier Dometic Corp indicated that the scope date(s) are from August 2020, through June 2021. Forest River used that information to set our recall scope.
A-1 On May 19, 2022, Dometic Corp indicated that the scope dates have increased.
The scope date is now August 2020 through May 12, 2022

2021	BEYOND	BYB22CAWD	6
2021	BEYOND	BYB22CRWD	2
2021	BEYOND	BYB22DAWD	6
2021	BEYOND	BYB22DRWD	1
2021	BEYOND	BYB22RBAWD	5
2021	BEYOND	BYB22RBRWD	1
2021	GALLERIA	GAB24AM4X4	2
2021	GALLERIA	GAB24FLM	2
2021	GALLERIA	GAB24FLM4X41	
2021	GALLERIA	GAB24QM	5
2021	GALLERIA	GAB24QM4X4	1
2021	GALLERIA	GAB24TM	1
2021	GALLERIA	GAB24TM4X4	2
2021	NOVA	NAB20C	6
2021	NOVA	NAB20RB	16
2021	NOVA	NAB20RBM	1
2022	BEYOND	BYB22CAWD	9
2022	BEYOND	BYB22CRWD	3
2022	BEYOND	BYB22DAWD	11
2022	BEYOND	BYB22DRWD	1
2022	BEYOND	BYB22RBAWD	3
2022	GALLERIA	GAB24AM4X4	1
2022	GALLERIA	GAB24FLM	2
2022	GALLERIA	GAB24FLM4X42	
2022	GALLERIA	GAB24QM	2
2022	GALLERIA	GAB24QM4X4	5
2022	GALLERIA	GAB24TM	1
2022	GALLERIA	GAB24TM4X4	1
2022	NOVA	NAB20C	46
2022	NOVA	NAB20RB	17
	Grand Total		162

Production Dates : AUG 21, 2020 - MAY 12, 2022

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Per Dometic Recall 22E021; "The burner control valve, mated directly to the control knob via the valve stem, on the cooktop may leak gas."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Per Dometic Recall 22E021, "There is an increased risk of fire and injury. The detailed description of the potential safety-related defect is associated with the burner control valve where the valve stem is located directly behind the cooking knob of the cooktops. There is a potential for the gas leak behind the control knob to ignite and create a small pilot flame and present a possibility of a burn to the user.

Description of the Cause : Per Dometic Recall 22E021, the burner control valve may have incurred abrasions, internally or externally, on the mating metal sealing surfaces of the burner control valve that may have led to leaks.

Identification of Any Warning that can Occur : Per Dometic Recall 22E021, while being used the smell of gas may precede any ignition and presence of flame.

Involved Components :

Component Name 1 : Dometic Cooktop, Two Burner LPG

Component Description : Dometic Cooktop, Two Burner LPG

Component Part Number : CE99-ZF

Supplier Identification :**Component Manufacturer**

Name : Dometic Corporation

Address : 5155 Verdant Dr.

Elkhart Indiana 46516

Country : United States

Chronology :

On May 11, 2022, Forest Rivers Office of Corporate Compliance (OCC) received an email from NHTSA stating that on May 3, 2022 Dometic Corporation notified NHTSA that a safety defect exists in certain 2-burner Cooktops, model numbers CE99-ZF and PI8022. Specifically, the burner control valves may become damaged, causing a gas leak. The purpose of this message is to make your company aware of this recall decision and to

request your company file its corresponding recall notification with NHTSA and conduct, in coordination with your supplier if possible, a recall campaign of your vehicles. OCC advised NHTSA we had not received notification from Dometic and would reach out to Dometic.

On May 12, 2022, Forest River reached out to Dometic to obtain information related to this recall. Forest River received an advance copy of the notification after requesting it from Dometic.

On May 13, 2022, Forest River received purchasing records from Dometic and began researching to determine if any vehicles were involved.

On May 18, 2022, Forest Rivers Office of Corporate Compliance (OCC) was able to identify vehicles involved by using the purchasing records supplied by Dometic and Forest Rivers Manufacturing records.

On May 20, 2022, Forest Rivers Corporate Recall Committee voted to Recall

A-1 On May 19, 2022, Dometic provided Forest River with an updated sales order listing. According to Dometic, Forest River's scope is August 1, 2020, through May 12, 2022. Forest River began to research the additional population.

On May 27, 2022, Forest Rivers Office of Corporate Compliance amended the recalls' population and beginning and ending dates of production.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy and replace the cooktop. The Model and Serial Number are required to be logged on the claim, and will be needed when contacting Dometic to order the replacement cooktop. Upon receiving the cooktop, the remedy instructions will be provided as well as a recall response card that must be filled out and sent back to Dometic as stated in their instructions.

What is the Dometic Customer Service Phone Number? (888) 943-4905

What is the Forest River Customer Service Phone Number? (574)
825-6319

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Coachmen Class B
Attn: WARRANTY MANAGER
423 N Main St
Middlebury IN, 46540

How Remedy Component Differs Per Dometic Recall 22E021, The replacement/exchange unit will have a completely different serial number outside of the recall population that

from Recalled Component : will not have the defective burner control valve. The units will be visually the same to the end user.

Dometic Corporation - (888) 943-4905

5155 Verdant Dr.

Elkhart, IN 46516

Dometic Cooktop, Two Burner LPG P/N: CE99-ZF

Identify How/When Recall Condition was Corrected in Production : Per Dometic Recall 22E021, Burner control valves from the supplier are no longer in use at the manufacturing site. The supplier only provided a limited production run because of production volume challenges. The factory corrective action was put in place on or about the time of the potential defect notification to NHTSA

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 29, 2022 - JUN 29, 2022

Planned Owner Notification Date : JUN 29, 2022 - JUN 29, 2022

* NR - Not Reported