

Part 573 Safety Recall Report**22V-356****Manufacturer Name :** Reiser Manufacturing**Submission Date :** MAY 19, 2022**NHTSA Recall No. :** 22V-356**Manufacturer Recall No. :** 22E-003**Manufacturer Information :**

Manufacturer Name : Reiser Manufacturing

Address : 4571 Millrock Road

New Waterford OH 44445

Company phone : 330-846-8003

Population :

Number of potentially involved : 34

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2022-2022 REISER WCH,LSA,LTA,L,SBS,LATV

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : THE BASIS IS THAT ANY TRAILER THAT LEFT OUR FACILITY BETWEEN THE EFFECTIVE DATES THAT WE USED THIS MODEL COUPLER ON IS BEING REPORTED. THE DIFFERENCE IS THE COUPLERS ARE COMPLETELY WELDED NOT TACKED. THERE ARE 34 TRAILERS THE MAKE IS REISER ON ALL THEY ARE ALL 2022 MODEL YEAR THERE ARE: 16 MODEL WCH, 14 MODEL LTA 1- MODEL L, 3 MODEL SBS

Production Dates : DEC 17, 2021 - MAR 15, 2022

VIN Range 1 : Begin : 55L1C2021NN010655 End : 55L1F1429NN011693

 Not sequential**Description of Defect :**

Description of the Defect : Description of the Defect : The bottom portion of the coupler may have not been completely welded.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Description of the Safety Risk : The coupler welds could fail and may cause trailer/tow vehicle separation.

Description of the Cause : The final welding operation was missed at the factory of some parts. A bin of tack welded (incomplete weld) CA-5400 couplers were mixed into other finished products

Identification of Any Warning provided an inspection document, and asked to inspect for the defect. Results show actual percent defective to be less than 0.2%.

that can Occur : Identification of Any Warning

that can Occur :

Broken and incomplete welds will be visible on the bottom side of the coupler.
An easy visual inspection will identify the problem.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : CA-5400-O, CA-5400-B

Supplier Identification :

Component Manufacturer

Name : Pacific Trailer Products, Inc

Address : 19120 SE 34th St., Suite 105
Vancouver Washington 98683

Country : United States

Chronology :

Chronology :

The explanation is somebody accidentally moved a bin of tack welded (to-be-welded) couplers into the finished products stocking. It then contaminated a few crates that were packed around the same time in July 2021.

For an unrelated reason, the factory was asked to inspect all couplers in stock in the factory in late August. Some of the couplers had a slightly short weld (non functional and completely different than the recall issue) but in an abundance of caution, the factory sorted all couplers in stock.. There were about 6,000 packaged couplers in the factory. They unpacked all of them, inspected all of them, and did enhancement welding if needed. The factory didn't see any unwelded couplers among all in stock.

On October 13th we learned about the unwelded coupler defect, the factory was notified immediately and again they inspected all in stock (about 8000 pcs in stock). This time the factory was looking for any unwelded ones and they didn't find any from inventory. Starting November 1 2021, all customers were notified of the possible defect and were asked to inspect using a inspection document provided by Pacific Trailer Products.

Description of Remedy :

Description of Remedy Program : Description of Remedy :
Description of Remedy Program : All customers were notified in writing in November 2021 and asked to sort for the defect using an inspection document provided by Pacific Trailer Products. All costs will or were reimbursed for this issue. NHTSA recall letters and process will occur in February 2022

How Remedy Component Differs from Recalled Component : How Remedy Component Differs from Recalled Component :
The remedy coupler is fully welded on the bottom side. The recalled coupler is not fully welded on the bottom side

Identify How/When Recall Condition was Corrected in Production : Identify How/When Recall Condition was Corrected in Production :
The unwelded coupler crate was mixed in production in July 2021, after extensive sorting and inspection starting in August 2021, no incomplete welded couplers were found. An in process inspection was added to inspect for the condition immediately after the condition was identified in October 2021.

Recall Schedule :

Description of Recall Schedule : Description of Recall Schedule : Letters will be mailed in the February - March 2022 time frame.
Planned Dealer Notification Date : FEB 01, 2022 - FEB 28, 2022
Planned Owner Notification Date : MAR 01, 2022 - MAR 31, 2022

Planned Dealer Notification Date : NR - NR
Planned Owner Notification Date : NR - NR

* NR - Not Reported