

# SAFETY RECALL NOTICE



10101 Science Drive  
Sturtevant, Wisconsin 53177  
USA

[www.brp.com](http://www.brp.com)

**September 29, 2022**

## **Re: Front Sprocket Wear - Potential Loss of Propulsion**

Dear BRP Dealer/Distributor,

Following the previous notice issued in May 2022, this updated notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists in some vehicles and is conducting a safety recall.

### **What is the potential problem?**

The front sprocket may be defective and may be subject to premature wear. Over time, the vehicle could lose propulsion. If the vehicle loses propulsion, there is an increased risk of a crash.

### **Which models are involved?**

Certain 2015 to 2019 Can-Am® Spyder RT and F3 vehicles

### **What is the solution?**

- BRP will repair, without cost, the involved vehicles.
- The final repair is to replace the front sprocket and the sprocket screw.
- Due to supply chain limitations, the parts for the repair will gradually be available in a very limited quantity over an extended time period, starting October 31 in Canada and the United States and November 14 in all the other markets.

NOTE: Your order will be processed despite the message generated by selective release "No Availability Date at the Present Time" on BOSSWeb.

- BRP will continue to offer the interim repair procedure. The procedure acts as a temporary solution until the front sprocket replacement is available in sufficient quantity.
- Do not deliver any involved vehicle before the final repair.

### **What should you do?**

- Read the Safety Campaign Bulletin.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers who purchased an affected vehicle.

You must inform your customers about:

- The safety recall

- The instructions below as to the use of their vehicle.  
*The wear occurs over usage of time and varies between vehicles. In case of a loss of propulsion, you will maintain steering and braking functions, but you will not be able to maintain your speed. Please have your sprocket and sprocket screw replaced by your dealer, and, if you continue to ride your vehicle before this final repair, we recommend that you go to your dealer for the interim repair procedure.*

**What will BRP do for customers?**

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

***BRP Customer Services Department***

**If you have questions about this notice, please communicate with us:**

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.  
A service representative will communicate with you.

**OR**

- 1-800-366-6992  
Eastern time Monday to Friday from 10:00 AM to 5:00 PM