



609 Swan Ave
Hohenwald, TN 38462
Phone (931) 796-6600

IMPORTANT SAFETY RECALL

RE: NHTSA RECALL 22V350 Damage Cooktop Control Valves May Leak Gas

June 21, 2022

Dear Valued Customer,

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Oliver Travel Trailer's has decided that a defect which relates to motor vehicle safety exists in certain 2021-2022 Elite travel trailers manufactured between August 1, 2020 and May 11, 2022 equipped with certain Dometic Corporation cooktop model PI8022.

The issue is some cooktop burner control valve, mated directly to the control knob via the valve stem, leak gas. While being used the smell of gas may precede any ignition, presence of flame and/or ignition will result in a small pilot flame directly at the control knob.

A gas leak in the presence of an ignition source can increase the risk of a fire.

Your Elite was manufactured within the affected period using this component and is to be inspected to ensure the cooktop is not within the recall population as identified by serial number. Remedy will be by replacement with newer cooktop, free of charge. The replacement unit will be sent with instructions to complete the installation and functional verification by a qualified RV technician. The replacement should take approximately one and one half hours to complete.

Dometic instructs *DO NOT ATTEMPT TO USE LP GAS WITHIN THE RV UNTIL THE COOKTOP HAS BEEN REMEDIED.*

Please contact any Dometic authorized dealer / service center, call the Dometic Recall Hotline or email Recall.Cooktop.22E021@Dometic.com for service locations and to schedule an appointment for repair as soon as possible.

If you have questions or concerns about this recall, please contact Dometic Corporation hotline for recall claims as follows:

Email: Recall.Cooktop.22E021@Dometic.com

Phone: 888-943-4905 or 574-389-3713

Dometic will be able to assist in identifying service center in your locality if you require help. Service Center's should be able to bill Dometic for the inspection, if you encounter any problems with that, please contact direct.

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator

National Highway Traffic Safety Administration

1200 New Jersey AVE SE

Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at **1-888-327-4236** (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Please call Dometic Recall Number 888-943-4905 or 574-389-3713 or email Recall.Cooktop.22E021@Dometic.com and provide the serial number information for the unit, a picture of the data plate confirming the serial number and a copy of the original receipt for the repair.

If you have sold your Oliver Travel Trailer, would you please be kind enough complete the Change of Ownership at <https://olivertraveltrailers.com/contact-us/owner-transfer-form/> or contact Customer Service at 1-888-526-3978.

Oliver Travel Trailers takes the safety of our customers and our products very seriously and is working closely with Dometic Corporation to deliver this recall.

If Oliver Travel trailers can assist in any way, please do not hesitate to contact us.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Regina Rogers
Quality Manager
Oliver Travel Trailers