

# Part 573 Safety Recall Report

## 22V-348

**Manufacturer Name :** Airstream, Inc.**Submission Date :** MAY 19, 2022**NHTSA Recall No. :** 22V-348**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Airstream, Inc.**Address :** 419 West Pike Street  
PO Box 629 Jackson Center OH  
45334-0629**Company phone :** 937-596-6111**Population :****Number of potentially involved :** 2,523**Estimated percentage with defect :** 100 %**Vehicle Information :****Vehicle 1 :** 2022-2022 Airstream Various**Vehicle Type :** TRAILERS**Body Style :** UNKNOWN**Power Train :** NR**Descriptive Information :** We have determined that the washers used in the step assembly have been manufactured out of specification due to a change in personnel at Detailed Machining. The out of spec washer allows the screw to countersink with a gap greater than .015", whereas with the unaffected washer, the screw will mount with a gap equal to, or less than .015".**Production Dates :** JUL 01, 2021 - MAY 11, 2022**VIN Range 1 : Begin :** 1STB9AG20NJ558896 **End :** 1STXFYJ29NJ561165 ☒ Not sequential**Vehicle 2 :** 2021-2023 Airstream Classic, FLYing Cloud, International, Globetrotter,**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** We have determined that the washers used in the step assembly have been manufactured out of specification due to a change in personnel at Detailed Machining. The out of spec washer allows the screw to countersink with a gap greater than .015", whereas with the unaffected washer, the screw will mount with a gap equal to, or less than .015".**Production Dates :** JUL 01, 2021 - MAY 11, 2022**VIN Range 1 : Begin :** 1STB9AG20NJ558896 **End :** 1STXFYJ29NJ561165 ☒ Not sequential

**Description of Defect :**

Description of the Defect : The manual step had been assembled with a chamfered washer with a gap that out of tolerance. This may allow the fastener screw head to be pulled through the washer and may cause the step support arm to separate from the step tread and collapse.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the step collapses this may cause bodily injury.

Description of the Cause : Out of tolerance chamfered washers had been used to assemble the entry door steps.

Identification of Any Warning that can Occur : None

**Involved Components :**

Component Name 1 : Manual Step Assembly

Component Description : Entry Door Step

Component Part Number : 3440006

**Supplier Identification :****Component Manufacturer**

Name : Detailed Machining

Address : 2490 Ross St

Sidney Ohio 45365

Country : United States

**Chronology :**

4/27/2022 - Initial report of a step failure on the production line. 4/27/2022 - Airstream provided the details of the Failure to Detailed Machining. 4/27/2022 - Detailed Machining initiated an investigation. 5/4/2022 - Detailed Machining provides the information regarding the mounting arm washer's chamfer depth failure to Airstream. 5/4/2022 - Airstream requests Detailed Machining to perform an on site audit of all inventory. 5/11/2022 - Any production units affected have been corrected by fitting the steps with correctly chamfered washers. 5/12/2022 - Detailed Machining completes inspection of inventory in production and shipping yards. 5/12/2022 - The Airstream Safety Committee determines a recall is necessary.

**Description of Remedy :**

Description of Remedy Program : 5/12/2022 - The remedy process includes replacing the old washer with the corrected washer. Place Loctite thread locker on the threads of the screw. Hand tighten the screw back into the washer and step assembly. Use a straight edge to verify that the gap is within tolerance.

How Remedy Component Differs from Recalled Component : The affected washers allow the screw fastener to countersink within the washer with a gap greater than .015", whereas with the unaffected washer, the screw will mount with a gap equal to, or less than .015". The part number is 3440006.

Identify How/When Recall Condition was Corrected in Production : 5/11/2022 - Any production units affected have been corrected by fitting the steps with correctly chamfered washers.

**Recall Schedule :**

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : JUL 17, 2022 - JUL 17, 2022

Planned Owner Notification Date : JUL 17, 2022 - JUL 17, 2022

\* NR - Not Reported