

#### PREVOST

## SAFETY RECALL

**SR22-08** 

DATE: June 2022 SECTION: 18 BODY
SUBJECT: Rosco mirror adjustment

First Release mm-dd-yy

#### **APPLICATION**

# NOTICE TO SERVICE CENTERS Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.

| Model                                     | VIN PREDICTAR RIC. PREVOST CAR RIC. PR. CAMP CONCEPTUR CAR. JAMAS |
|---|---|
| X3-45 Commuter<br>Model Year: 2020 - 2022 | Built in the USA From up to up to incl.                           |
| X3-45 Commuter<br>Model Year: 2018 - 2019 | Built in Canada  Vehicles and                                     |

This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

#### DESCRIPTION

This procedure must be carried out in a Prevost service center.

On vehicles affected by this recall, the right-side rearview mirror is in a set position which does not permit the driver to have a clear view of right side of the vehicle and the adjacent lane.

Perform the procedure to adjust the mirror.

#### **TOOLS**

37918 Mirror position inspection Jig

#### **MATERIAL**

#### **SAFETY PRECAUTIONS**

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



# Safety First!









#### **PROCEDURE**



#### **DANGER**

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

#### **VISUAL REQUIREMENT**

- 1. Locate the right (curb side) mirror.
- 2. Rotate the mirror arm against the rotation stopper.

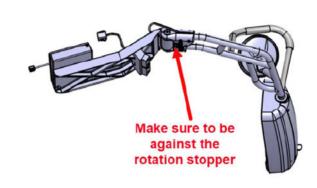
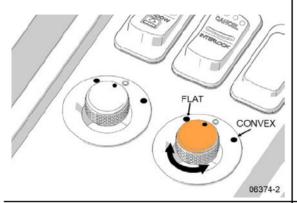


Figure 1

3. Using the control switch on the side console, turn the flat mirror towards the inside until it stops.



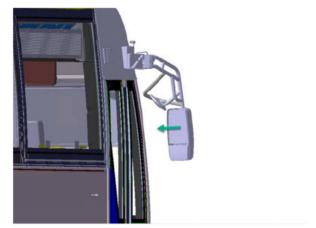
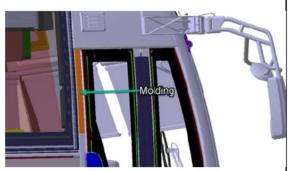


Figure 2

4. The molding between the first window and the entrance door <u>must be visible</u> near the outer edge of the flat mirror.



\*\*Adjustment <u>not needed</u>, Go to Validation

\*\*Adjustment needed-Go to next step\*\*

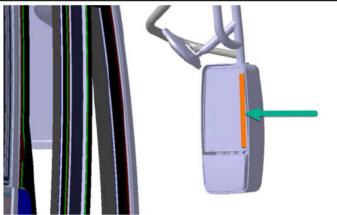


Figure 3

| 5. Remove the rear cover            |          |
|-------------------------------------|----------|
| 6. Slightly loosen the 4 screws     |          |
| 7. Turn the mirror to adjust        | EN IN IO |
| 8. Tighten the 4 screws to 63 Lb-in |          |
| 9. Replace mirror cover             | Figure 4 |

#### **VALIDATION**

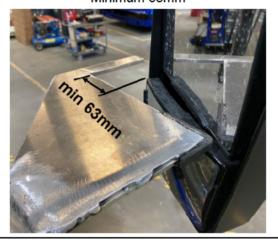
Jig 37918 . keep the jig level

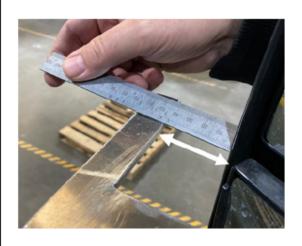


Apply a small pressure on the mirror towards the driver. Only to take the play we can have.



Minimum 63mm





#### PARTS DISPOSITION

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

#### WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0h) of labor upon receipt a completed A.F.A. Please submit claim via our Online Warranty System, available at <a href="https://www.prevostcar.com">www.prevostcar.com</a> (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select 'Safety Recall 0BSR22-08".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at <a href="mailto:prevost.onlinewarranty@volvo.com">prevost.onlinewarranty@volvo.com</a> or by fax at 418-831-9301.

#### **OTHER**

| VBC Bulletin | N/A    |  |  |  |  |  |  |  |
|--------------|--------|--|--|--|--|--|--|--|
| Fail Code    | 23.01  |  |  |  |  |  |  |  |
| Defect Code  | 09     |  |  |  |  |  |  |  |
| Syst.Cond    | R      |  |  |  |  |  |  |  |
| Causal Part  | 990572 |  |  |  |  |  |  |  |

Access all our Service Bulletins on <a href="http://techpub.prevostcar.com/en/">http://techpub.prevostcar.com/en/</a> or scan the QR-Code with your smart phone.

E-mail us at **technical publications prev@volvo.com** and type "ADD" in the subject to receive our warranty bulletins by e-mail.







Name:

Addr:

VEHICLE SERIAL NUMBER:

### Safety Recall Certification Sheet (Ref: SR18-XX)

2 P C | | | | | | | |

| PERFORMED BY  |  |  | OW | ΝE | R/C | PE | RA1 | OF | ₹ |  |
|---|--|--|----|----|-----|----|-----|----|---|--|
| We hereby certify that Safety<br>Instructions with regard to Safety<br>SR18-XX have been performed. |  |  |    |    |     |    |     |    |   |  |

Name:

Addr:

Phone:

Fax:

Signature:

Date:

Signature:

Date:

If the information mentioned above is incorrect or you are not the owner of this

vehicle anymore, please fill this section and return to sender.

NEW OWNER:

BUSINESS:
ADDRESS (including County):

TELEPHONE: FAX:

Please return this completed document with your A.F.A. form