



A Shyft Group Brand

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UTILIMASTER.COM

May 20, 2022

IMPORTANT SAFETY RECALL – 22V-341

This notice applies to the vehicle identification number in the label below.

W1XV0B

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Shyft Group, Inc. has decided that certain 2022 model year Walk-in Van model vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 110, Tire Selection and Rims and Motor Home/Recreation Vehicle Trailer Load Carrying Capacity Information for Motor Vehicles With a GVWR of 4,536 kilograms (10,000 pounds) or Less and 49 C.F.R. 567 Certification.

Noncompliance:

The tire size and tire pressures on the tire placard as well as the certification label may be inaccurate.

Inaccurate information on the required labels may result in over or under inflated tires and overloading of the vehicle which could increase the risk of a crash.

Corrective Action:

New tire and loading information placards and certification labels with the corrected information will be supplied at no charge to you.

Labor Time:

Replacement of the tire and loading placard may take up to ½ hour.

What You Should Do:

Call **Utilimaster at 1-800-237-7806** or email your company name, shipping address and the VIN of the affected unit(s) to **FVSWarranty@utilimaster.com** **to coordinate having our technician(s) complete the work.**

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information **contact Utilimaster at 1-800-237-7806.**

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, **contact Utilimaster at 1-800-237-7806.** You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your vehicle is of the utmost concern to us.

Sincerely

