

Part 573 Safety Recall Report

22V-335

Manufacturer Name : Mitsubishi Motors North America, Inc.

Submission Date : MAY 13, 2022

NHTSA Recall No. : 22V-335

Manufacturer Recall No. : SR-22-002



Manufacturer Information :

Population :

Manufacturer Name : Mitsubishi Motors North America, Inc.

Number of potentially involved : 2,865

Address : 4031 Aspen Grove Dr. Suite 650

Estimated percentage with defect : 1 %

Franklin TN 37067

Company phone : 1-888-648-7820

Vehicle Information :

Vehicle 1 : 2022-2022 Mitsubishi Outlander

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Affected vehicles are potentially equipped with suspected seat belt assemblies manufactured by the supplier.

Production Dates : FEB 02, 2022 - MAR 02, 2022

VIN Range 1 : Begin : JA4J3UA85NZ068511 **End :** JA4J4VA87NZ072918

Not sequential

Description of Noncompliance :

Description of the Noncompliance : The bearing plate located in the ALR (Automatic Locking Retractor) may have been produced out of specification, causing the ALR function to deactivate before the webbing is fully retracted. This condition does not comply with FMVSS 208 and increases risk of serious injury or death.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : If the ALR function deactivates while an affected seat belt is used to secure a child restraint seat, the child restraint seat may not be tightly secured, which increases risk of serious injury or death.

Description of the Cause : Due to the inappropriate maintenance of an injection mould die at a subcomponent supplier, the bearing plate located in the ALR may have been produced out of specification, potentially causing the ALR function to deactivate before the webbing is fully retracted.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : S/BELT ASSY,OTR RH

Component Description : Seat Belt Assembly on Passenger Seat

Component Part Number : 7000F772XA

Component Name 2 : S/BELT ASSY,OTR LH

Component Description : Left Side Seat Belt Assembly on Second Row Seat

Component Part Number : 7000F801XA

Component Name 3 : S/BELT ASSY,OTR RH

Component Description : Right Side Seat Belt Assembly on Second Row Seat

Component Part Number : 7000F802XA

Supplier Identification :**Component Manufacturer**

Name : Autoliv Japan Ltd.

Address : Innotech Bldg., 3-17-6 Shinyokohama,
Kohoku-ku Yokohama-shi Foreign States 222-8580

Country : Japan

Chronology :

Late February 2022, Mitsubishi Motors Corporation (MMC) discovered an ALR functionality performance issue with certain seat belts on two Outlander vehicles at the Okazaki, Japan Plant. MMC and the supplier (Autoliv) began investigating this issue.

March 2022, MMC discovered the same issue on two more Outlander vehicles at the plant.

March - April 2022, the supplier provided their initial investigation results indicating the bearing plate in the suspect seat belts were manufactured out of specification. MMC began inspecting and if necessary, replacing the seat belts on all potentially affected vehicles in MMC's possession. MMC continued investigations with the supplier, clarifying that the out of specification bearing plate was caused by inappropriate maintenance of an injection mould die at the subcomponent supplier. MMC also continued evaluating the scope of potentially affected seat belts.

May 10, 2022, MMC determined that a field action was necessary in the US, and advised Mitsubishi Motors North America, Inc. (MMNA) to conduct a non-compliance recall. MMC is not aware of any warranty claims, or field reports related to this condition.

Description of Remedy :

Description of Remedy Program : Owners of all potentially affected vehicles will be notified and encouraged to bring in their vehicle for inspection. The right front, second row right and left seat belt assemblies will be inspected. If a seat belt assembly was manufactured within specific lot numbers potentially having an out of specification bearing plate, it will be replaced with a new seat belt assembly. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact the Mitsubishi Customer Relations Department for instructions on how to apply for a refund.

How Remedy Component Differs from Recalled Component : The remedy seat belt assemblies are manufactured with a bearing plate produced by a modified injection mould die.

Identify How/When Recall Condition was Corrected in Production : MMC started using the seat belt assemblies with the bearing plate produced by a modified injection mould die in production from March 2022.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified in June, 2022. Owners of potentially affected vehicles will be notified in June 2022.

Planned Dealer Notification Date : JUN 02, 2022 - JUN 02, 2022

Planned Owner Notification Date : JUN 23, 2022 - JUN 23, 2022

* NR - Not Reported