OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-334

**Manufacturer Name:** Ford Motor Company

**Submission Date:** JUN 06, 2022 NHTSA Recall No.: 22V-334 Manufacturer Recall No.: 22S34



#### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

Number of potentially involved: Estimated percentage with defect: 100 %

### **Vehicle Information:**

Vehicle 1: 2022-2022 Ford Mustang

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: NR

Descriptive Information: Ford's team reviewed plant records to determine the population of affected vehicles.

The Ford process is capable of tracing the Image Processing Module A alignment

process to the vehicle

in which the Image Processing Module A is installed. The affected vehicles have Image

Processing Module A, or the vehicles' forward-looking camera, that were misaligned

at the Ford Assembly Plant.

Production Dates: FEB 02, 2022 - FEB 18, 2022

VIN Range 1: Begin: NR End: NR Not sequential

## **Description of Defect:**

Description of the Defect: Affected vehicles are equipped with an Image Processing Module A ("IPMA") or

forward-looking camera, that is misaligned to the vehicle. As a result of this

misalignment, the IPMA may not function as intended.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: An incorrect forward-looking camera alignment may cause degraded

functionality or disablement during vehicle operation of vehicle features including Pre-Collision Assist, Adaptive Cruise Control, Lane Keeping System,

Driver Alert, and Auto High Beam

Control. Degraded functionality or disablement of the above features

increases the risk of an accident.

Description of the Cause: The IPMA was misaligned at Ford Assembly Plant due to incorrect

tooling set up.

that can Occur:

Identification of Any Warning Warning telltales may accompany system disablement.

## **Involved Components:**

Component Name 1: Image Processing Module-A

Component Description: Front Windshield Camera Module Software

Component Part Number: MR3T-19H406-CF

## **Supplier Identification:**

### **Component Manufacturer**

Name: Ford Motor Company Address: 1 American Road

Dearborn Michigan 48126

**Country: United States** 

## **Chronology:**

On March 16, 2022, an issue pertaining to the IPMA was brought to Ford's Critical Concern Review Group for review. The IPMA issue was discovered by the plant during a production audit of IPMA alignment data. The misalignment occurred after an improper tooling changeover.

From March-April Ford's Critical Concern Review Group investigated the issue.

Ford's Critical Concern Review Group requested that the engineering team provide analysis of potential effects to vehicles from this misalignment. The engineering team provided the requested analysis in April 2022. This analysis indicated that features that may be affected by the forward-looking camera misalignment include Pre-Collison Assist, Adaptive Cruise Control, Lane Keeping System, Driver Alert, and Auto High Beam Control. Further testing was not suggested due to the degree of misalignment in the IPMA.

As of April 28, 2022 there are no warranty or field reports related to this condition.

On May 6, 2022, Ford's Field Review Committee reviewed the concern and approved a field action.

Ford is not aware of any reports of accident or injury related to this condition.

## **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have the Image Processing Module A alignment

procedure performed. There will be no charge for this service.

Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is estimated to be

June 17, 2022.

Ford will forward a copy of the notification letters to dealers to the agency

when available.

How Remedy Component Differs N/A, vehicle calibration issue from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is expected to occur on May 16, 2022. Mailing of

owner notification letters is expected to begin May 30, 2022 and is

expected to be completed by June 3, 2022.

Planned Dealer Notification Date: MAY 16, 2022 - MAY 16, 2022 Planned Owner Notification Date: MAY 30, 2022 - JUN 03, 2022

\* NR - Not Reported