

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Update Notification Replace Brake Booster MY06-12 GL-Class, ML-Class, R-Class (X164, W164, R251 platform)	DATE: September 2, 2022

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-888-548-8514.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Update Notification			September 2, 2022													
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Brake Booster													
TBD	22V315	TBD														
<p>This is to notify you of an update to the Brake Booster Recall Campaign on 292,287 Model Year (“MY”) 2006-2012 GL-Class, ML-Class, and R-Class (X164, W164 and R251 platform) vehicles. The recall campaigns will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on September 2, 2022.</p>																
Background																
Issue	All vehicles which had the Brake Booster inspection performed and require a follow-up repair per campaigns (2022050014 and 2022050015) will be converted to 1 of 4 “Pending” recall statuses based on their inspection results.															
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An authorized Mercedes-Benz dealer will replace the brake booster assembly and, if applicable, re-work the brake pedal assembly. All vehicles resulting in inspection category 3 remain under “stop drive” restrictions.																
Parts																
Replacement parts are not available at this time.																
Vehicles Affected																
Vehicle Model Year(s)	2006-2012															
Vehicle Model	GL-Class, ML-Class, R-Class															
Vehicle Populations																
Total Recall Population	292,287															
Total Vehicles in Dealer Inventory	0															
<p>Once parts are available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Vehicles can then be repaired and will no longer be on stop drive (Category 3) or temporary stop drive release (Category 2).</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY06-12 GL-Class, ML-Class, and R-Class vehicles covered by this notification until the vehicle has been repaired.</p>																
Next Steps/Notes																
Customer Notification Timeline	Owner notifications will be mailed as soon as parts are available.															
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.															
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.															
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-888-548-8514. MBUSA apologizes, but please anticipate longer than usual wait times to reach an agent as is typical for any recall of large volume.																



FAQs**1. Why is there another “Pending” recall campaign for the “Brake Booster”?**

- a. At the time of initial campaign launch, parts were not available. Instead of waiting for parts to launch the entire campaign, the inspection portion of the campaign was released. Vehicles that did not pass the visual inspection have been assigned new campaign numbers to receive a subsequent repair.

2. What types of repairs or replacements part(s) are needed?

- i. Category 1: Visual rubber sleeve inspection. Vehicles that passed the initial visual inspection **will not** receive a new “Pending” campaign and no subsequent repair is necessary.
- ii. Category 2: Inspected with advanced corrosion found. A brake efficacy test was performed and passed. A passed test ensures the tested brake booster can continue to be used and the vehicle driven up to a maximum of 2 years before a subsequent repair is required.
- iii. Category 3: Inspected with advanced corrosion and brake efficacy test did not pass. The vehicle will require the brake booster assembly to be replaced when parts are available. Until then, the vehicle **MUST NOT** be driven.

3. Are parts available to start replacing brake booster housings?

- a. No. Once parts are available, the field will be notified with a Launch NCU and Work Instructions. The “Pending” campaign will also be listed as “Open”.

