

TO: Mercedes-Benz Dealer Principals, General Managers, Service Managers, Parts Managers	FROM: Greg Gunther, Department Manager, Vehicle Compliance & Analysis
RE: Brake Booster VMI – Category 2 VIN's	DATE: January 27, 2023

Brake Booster Netstar VMI – Category 2 Vehicles

In connection with the Brake Booster recall, it has come to our attention that a subset of Category 2 Brake Booster vehicles are inadvertently flagged as “OPEN” in Netstar VMI.

Campaign number 2022090006 is incorrectly flagged as “Open” for these vehicles, and parts are not yet available. These vehicles are identified with both an “OPEN” 2022090006 campaign and a “PENDING” 22P2197552 campaign. For example:

Example

2022090006	22P4290007	10/13/2022	OPEN	RECALL	Campaign Details
.	22P2197552	2/17/2023	Pending	RECALL	Campaign Details

Resolution:

- 1) If a vehicle is present at the dealership with the above scenario, no further action should be taken. Category 2 vehicles can be driven up to 2 years before re-inspection or replacement of the brake booster.
- 2) A Launch NCU will be sent to the field when parts are available for Category 2 vehicles. The campaign numbers and details will be detailed in that NCU.
- 3) The “PENDING” 22P2197552 campaign will be removed when Category 2 vehicles are launched.

